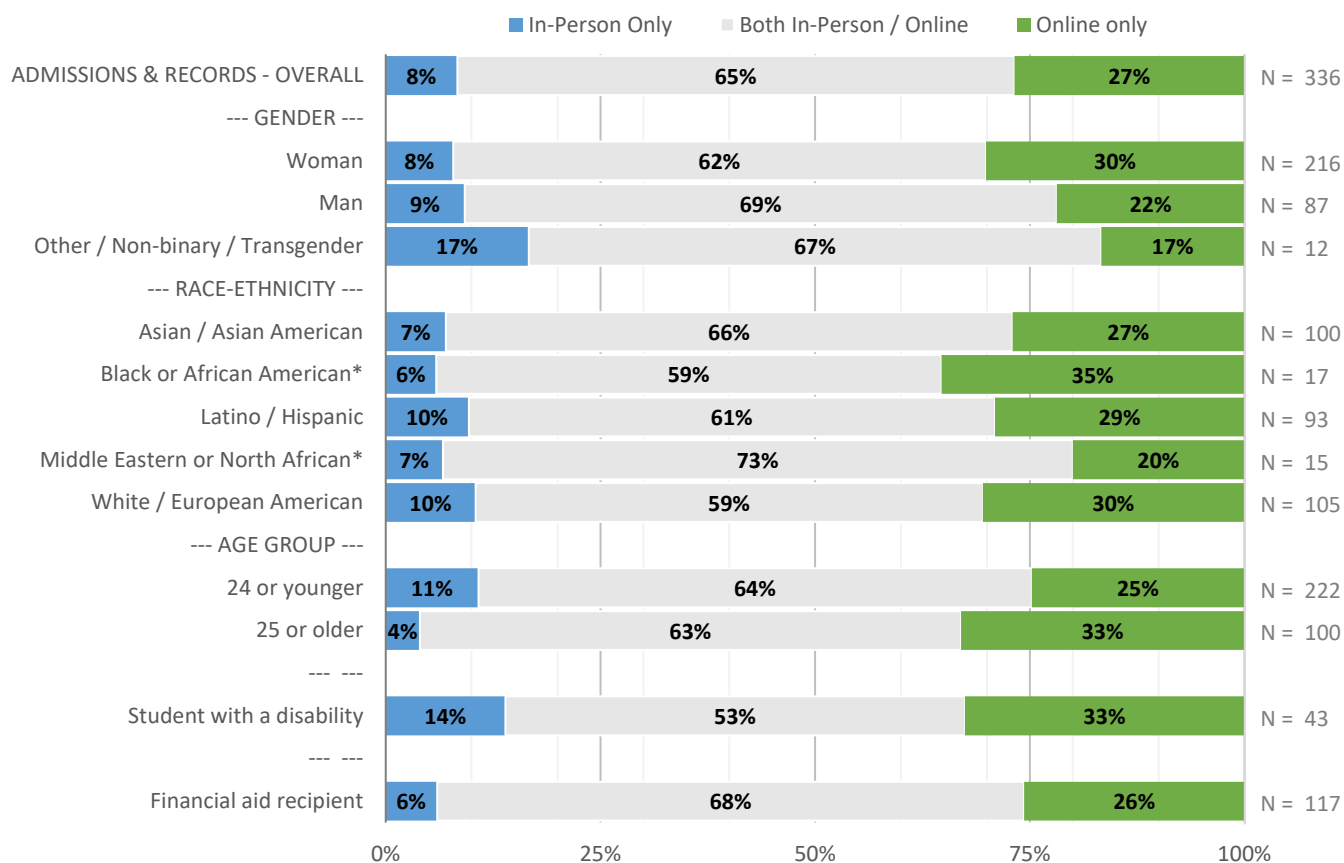


Q3. Please indicate how you would prefer to access ADMISSIONS & RECORDS:

ADMISSIONS & RECORDS	Never heard of this service		Heard of it, but do not plan to use it		Used Service		Of those who used the Service						Valid Responses	
	Num	Pct	Num	Pct	Num	Pct	In-Person Only		Both In-Person / Online		Online only		Num	Pct
							Num	Pct	Num	Pct	Num	Pct		
Overall	2	1%	14	4%	336	95%	28	8%	218	65%	90	27%	352	100%
Gender														
Woman	1	0%	10	4%	216	95%	17	8%	134	62%	65	30%	227	100%
Man	1	1%	3	3%	87	96%	8	9%	60	69%	19	22%	91	100%
Other, Non-binary, Transgender	0	0%	0	0%	12	100%	2	17%	8	67%	2	17%	12	100%
Race-Ethnicity														
Asian / Asian American	2	2%	5	5%	100	93%	7	7%	66	66%	27	27%	107	100%
Black or African American*	0	0%	0	0%	17	100%	1	6%	10	59%	6	35%	17	100%
Latino / Hispanic	0	0%	5	5%	93	95%	9	10%	57	61%	27	29%	98	100%
Middle Eastern/ North African*	0	0%	1	6%	15	94%	1	7%	11	73%	3	20%	16	100%
White / European American	0	0%	4	4%	105	96%	11	10%	62	59%	32	30%	109	100%
Age Group														
24 or younger	2	1%	9	4%	222	95%	24	11%	143	64%	55	25%	233	100%
25 or older	0	0%	4	4%	100	96%	4	4%	63	63%	33	33%	104	100%
Student with a disability	0	0%	0	0%	43	100%	6	14%	23	53%	14	33%	43	100%
Financial aid recipient	0	0%	3	3%	117	98%	7	6%	80	68%	30	26%	120	100%

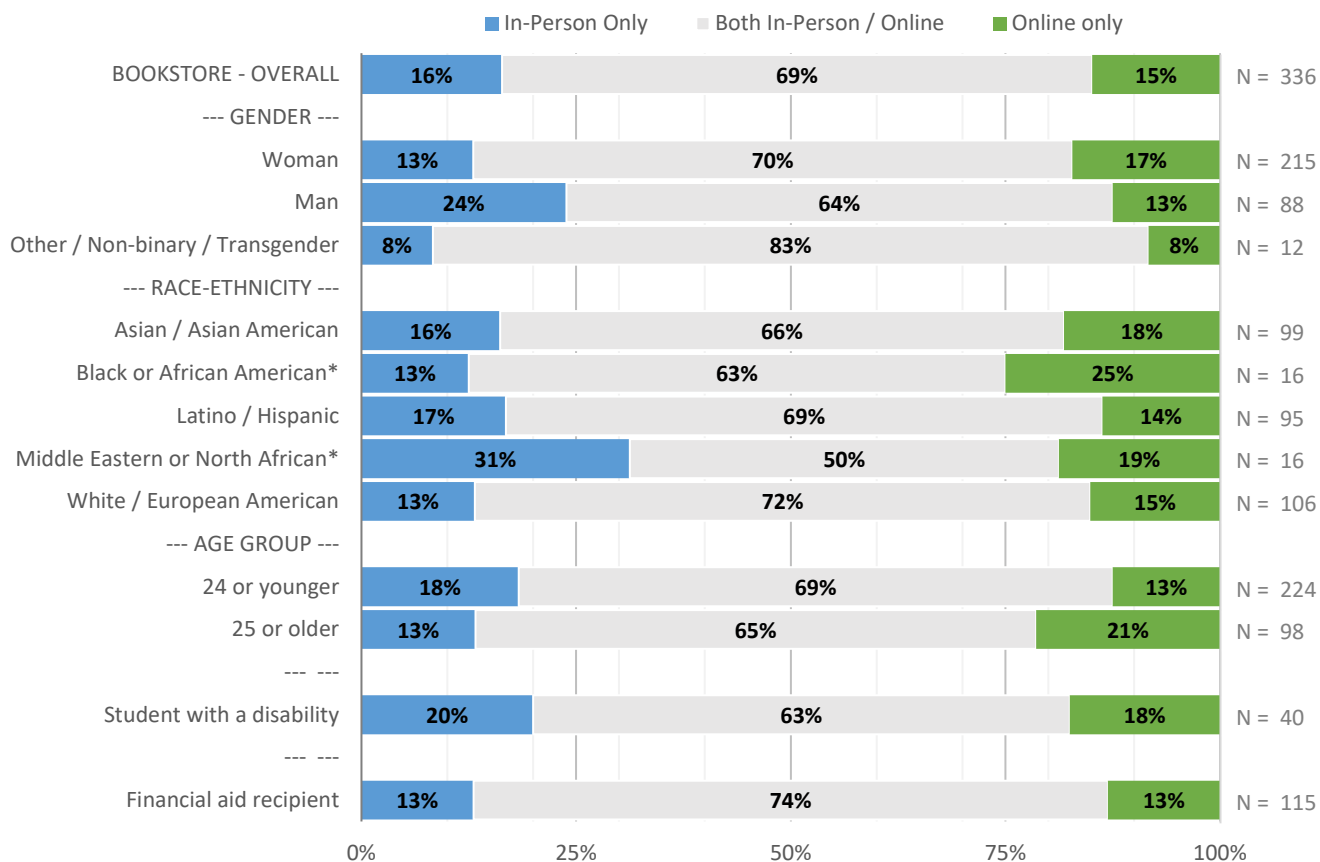
Preferred way to access Admission & Records (of those who used it)



Q3. Please indicate how you would prefer to access the BOOKSTORE:

BOOKSTORE	Never heard of this service		Heard of it, but do not plan to use it		Used Service		Of those who used the Service						Valid Responses	
	Num	Pct	Num	Pct	Num	Pct	In-Person Only		Both In-Person / Online		Online only		Num	Pct
							Num	Pct	Num	Pct	Num	Pct		
Overall	2	1%	13	4%	336	96%	55	16%	231	69%	50	15%	351	100%
Gender														
Woman	2	1%	9	4%	215	95%	28	13%	150	70%	37	17%	226	100%
Man		0%	3	3%	88	97%	21	24%	56	64%	11	13%	91	100%
Other, Non-binary, Transgender		0%		0%	12	100%	1	8%	10	83%	1	8%	12	100%
Race-Ethnicity														
Asian / Asian American	1	1%	6	6%	99	93%	16	16%	65	66%	18	18%	106	100%
Black or African American*	1	6%		0%	16	94%	2	13%	10	63%	4	25%	17	100%
Latino / Hispanic		0%	3	3%	95	97%	16	17%	66	69%	13	14%	98	100%
Middle Eastern/ North African*		0%		0%	16	100%	5	31%	8	50%	3	19%	16	100%
White / European American		0%	3	3%	106	97%	14	13%	76	72%	16	15%	109	100%
Age Group														
24 or younger	2	1%	7	3%	224	96%	41	18%	155	69%	28	13%	233	100%
25 or older		0%	5	5%	98	95%	13	13%	64	65%	21	21%	103	100%
Student with a disability	1	2%	1	2%	40	95%	8	20%	25	63%	7	18%	42	100%
Financial aid recipient	1	1%	4	3%	115	96%	15	13%	85	74%	15	13%	120	100%

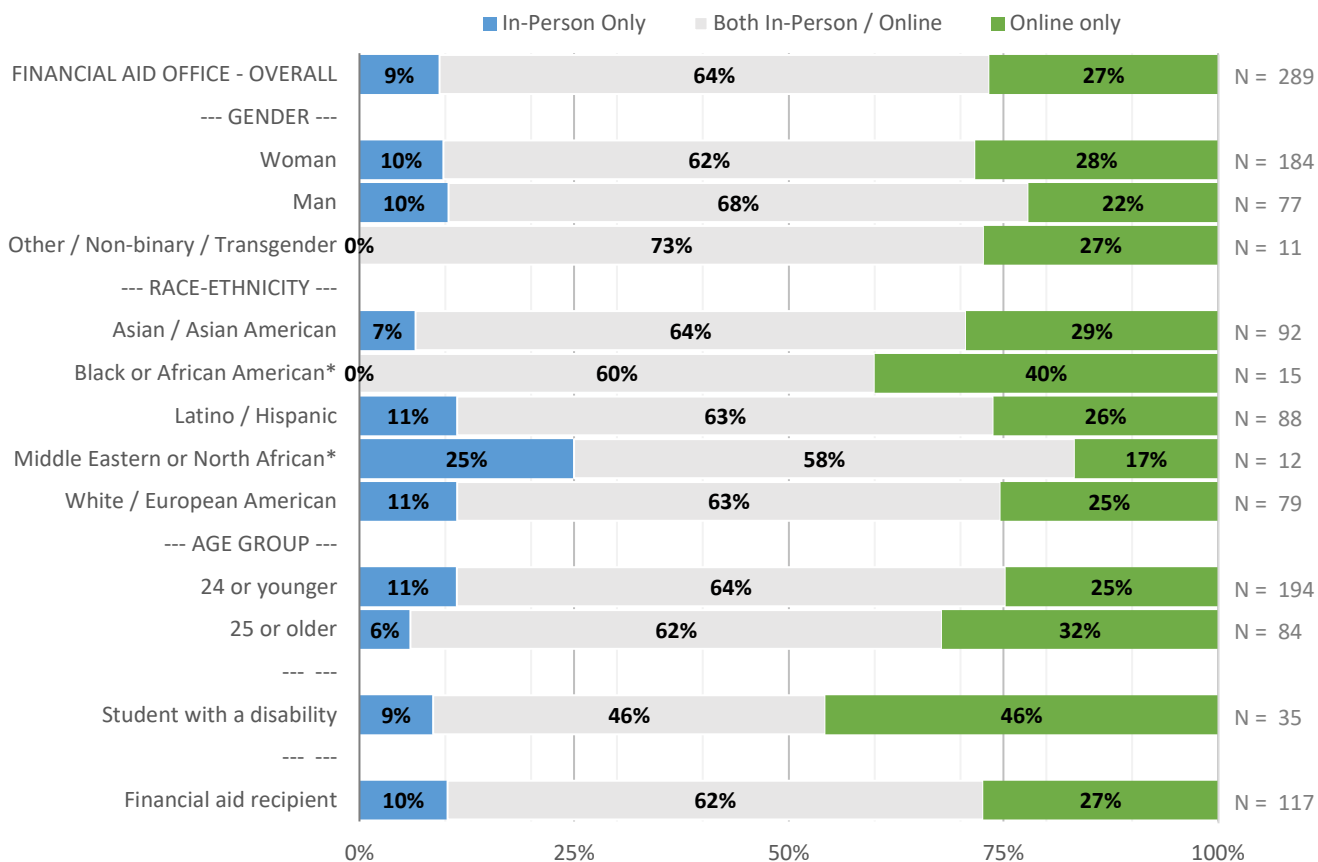
Preferred way to access the Bookstore (of those who used it)



Q3. Please indicate how you would prefer to access the FINANCIAL AID OFFICE:

FINANCIAL AID OFFICE	Never heard of this service		Heard of it, but do not plan to use it		Used Service		Of those who used the Service						Valid Responses	
	Num	Pct	Num	Pct	Num	Pct	In-Person Only		Both In-Person / Online		Online only		Num	Pct
							Num	Pct	Num	Pct	Num	Pct		
Overall	5	1%	49	14%	289	84%	27	9%	185	64%	77	27%	343	100%
Gender														
Woman	4	2%	34	15%	184	83%	18	10%	114	62%	52	28%	222	100%
Man	1	1%	10	11%	77	88%	8	10%	52	68%	17	22%	88	100%
Other, Non-binary, Transgender		0%	1	8%	11	92%		0%	8	73%	3	27%	12	100%
Race-Ethnicity														
Asian / Asian American	1	1%	11	11%	92	88%	6	7%	59	64%	27	29%	104	100%
Black or African American*		0%	1	6%	15	94%		0%	9	60%	6	40%	16	100%
Latino / Hispanic	1	1%	7	7%	88	92%	10	11%	55	63%	23	26%	96	100%
Middle Eastern/ North African*	1	7%	2	13%	12	80%	3	25%	7	58%	2	17%	15	100%
White / European American	2	2%	27	25%	79	73%	9	11%	50	63%	20	25%	108	100%
Age Group														
24 or younger	2	1%	32	14%	194	85%	22	11%	124	64%	48	25%	228	100%
25 or older	3	3%	14	14%	84	83%	5	6%	52	62%	27	32%	101	100%
Student with a disability		0%	7	17%	35	83%	3	9%	16	46%	16	46%	42	100%
Financial aid recipient		0%	2	2%	117	98%	12	10%	73	62%	32	27%	119	100%

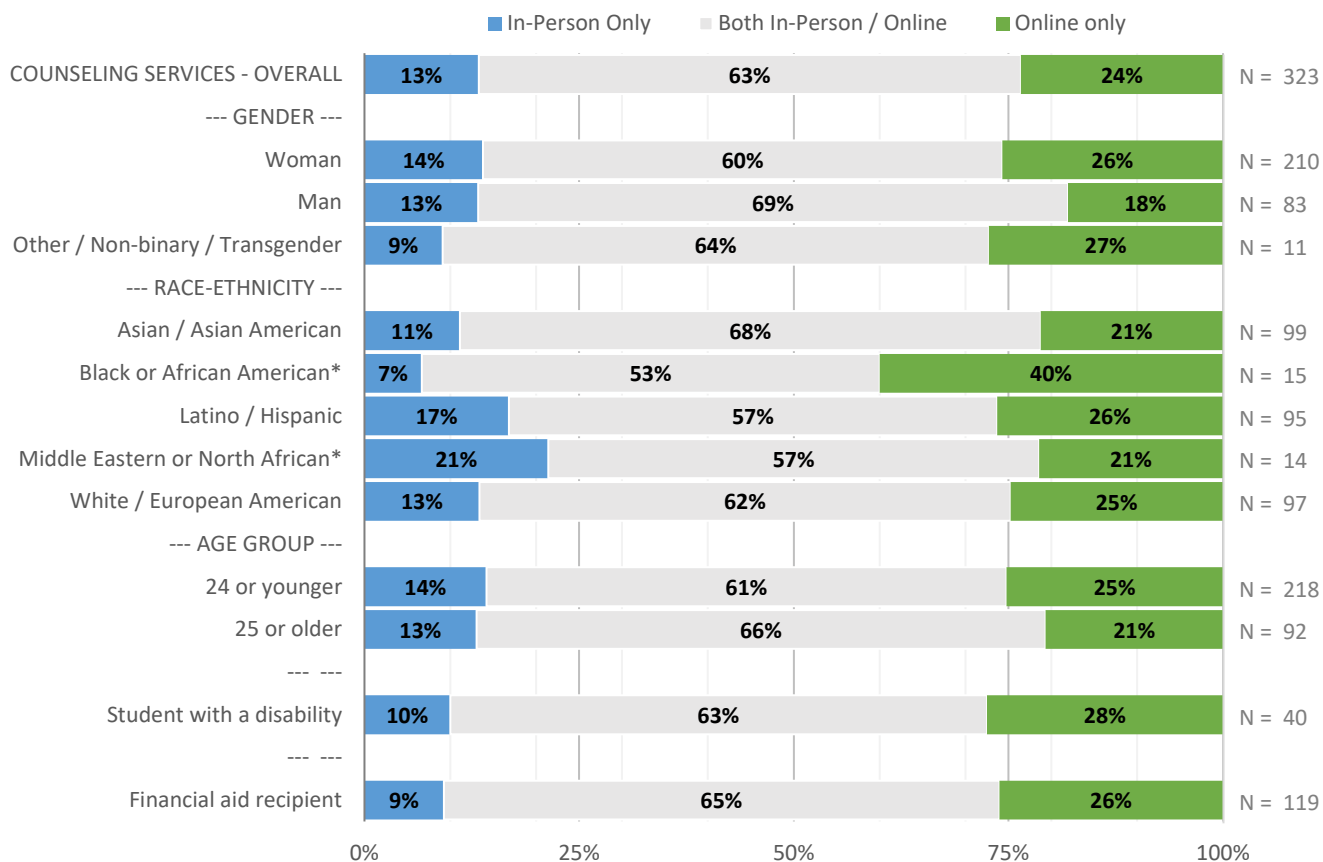
Preferred way to access the Financial Aid Office (of those who used it)



Q3. Please indicate how you would prefer to access COUNSELING SERVICES:

COUNSELING SERVICES	Never heard of this service		Heard of it, but do not plan to use it		Used Service		Of those who used the Service						Valid Responses	
	Num	Pct	Num	Pct	Num	Pct	In-Person Only		Both In-Person / Online		Online only		Num	Pct
							Num	Pct	Num	Pct	Num	Pct		
Overall	5	1%	22	6%	323	92%	43	13%	204	63%	76	24%	350	100%
Gender	Never heard of				Heard of it, but do not plan to		In-Person Only		Both Online an		Online only			
Woman	3	1%	15	7%	210	92%	29	14%	127	60%	54	26%	228	100%
Man	1	1%	5	6%	83	93%	11	13%	57	69%	15	18%	89	100%
Other, Non-binary, Transgender		0%	1	8%	11	92%	1	9%	7	64%	3	27%	12	100%
Race-Ethnicity	Never heard of				Heard of it, but do not plan to		In-Person Only		Both Online an		Online only			
Asian / Asian American	2	2%	5	5%	99	93%	11	11%	67	68%	21	21%	106	100%
Black or African American*		0%	2	12%	15	88%	1	7%	8	53%	6	40%	17	100%
Latino / Hispanic		0%	3	3%	95	97%	16	17%	54	57%	25	26%	98	100%
Middle Eastern/ North African*	2	13%		0%	14	88%	3	21%	8	57%	3	21%	16	100%
White / European American		0%	12	11%	97	89%	13	13%	60	62%	24	25%	109	100%
Age Group	Never heard of				Heard of it, but do not plan to		In-Person Only		Both Online an		Online only			
24 or younger	3	1%	10	4%	218	94%	31	14%	132	61%	55	25%	231	100%
25 or older	1	1%	12	11%	92	88%	12	13%	61	66%	19	21%	105	100%
Student with a disability		0%	3	7%	40	93%	4	10%	25	63%	11	28%	43	100%
Financial aid recipient	2	2%		0%	119	98%	11	9%	77	65%	31	26%	121	100%

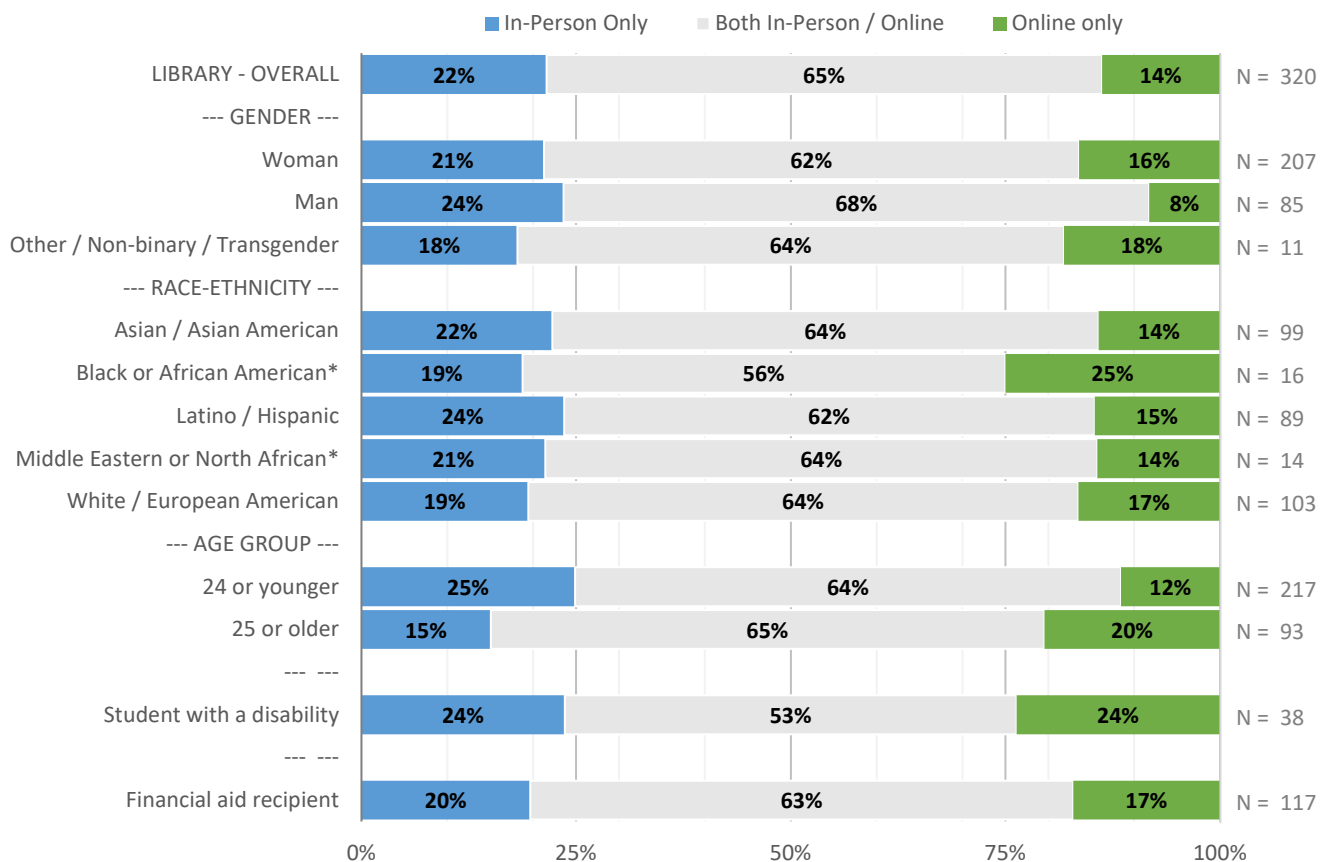
Preferred way to access Counseling Services (of those who used it)



Q3. Please indicate how you would prefer to access the LIBRARY:

LIBRARY	Never heard of this service		Heard of it, but do not plan to use it		Used Service		Of those who used the Service						Valid Responses	
	Num	Pct	Num	Pct	Num	Pct	In-Person Only		Both In-Person / Online		Online only		Num	Pct
							Num	Pct	Num	Pct	Num	Pct		
Overall	4	1%	22	6%	320	92%	69	22%	207	65%	44	14%	346	100%
Gender	Never heard of				Heard of it, but do not plan to				In-Person Onl		Both Online an		Online only	
Woman	2	1%	13	6%	207	93%	44	21%	129	62%	34	16%	222	100%
Man	1	1%	5	5%	85	93%	20	24%	58	68%	7	8%	91	100%
Other, Non-binary, Transgender		0%	1	8%	11	92%	2	18%	7	64%	2	18%	12	100%
Race-Ethnicity	Never heard of				Heard of it, but do not plan to				In-Person Onl		Both Online an		Online only	
Asian / Asian American	1	1%	6	6%	99	93%	22	22%	63	64%	14	14%	106	100%
Black or African American*		0%	1	6%	16	94%	3	19%	9	56%	4	25%	17	100%
Latino / Hispanic		0%	7	7%	89	93%	21	24%	55	62%	13	15%	96	100%
Middle Eastern/ North African*	1	7%		0%	14	93%	3	21%	9	64%	2	14%	15	100%
White / European American	1	1%	4	4%	103	95%	20	19%	66	64%	17	17%	108	100%
Age Group	Never heard of				Heard of it, but do not plan to				In-Person Onl		Both Online an		Online only	
24 or younger	2	1%	12	5%	217	94%	54	25%	138	64%	25	12%	231	100%
25 or older	1	1%	7	7%	93	92%	14	15%	60	65%	19	20%	101	100%
Student with a disability		0%	4	10%	38	90%	9	24%	20	53%	9	24%	42	100%
Financial aid recipient		0%	2	2%	117	98%	23	20%	74	63%	20	17%	119	100%

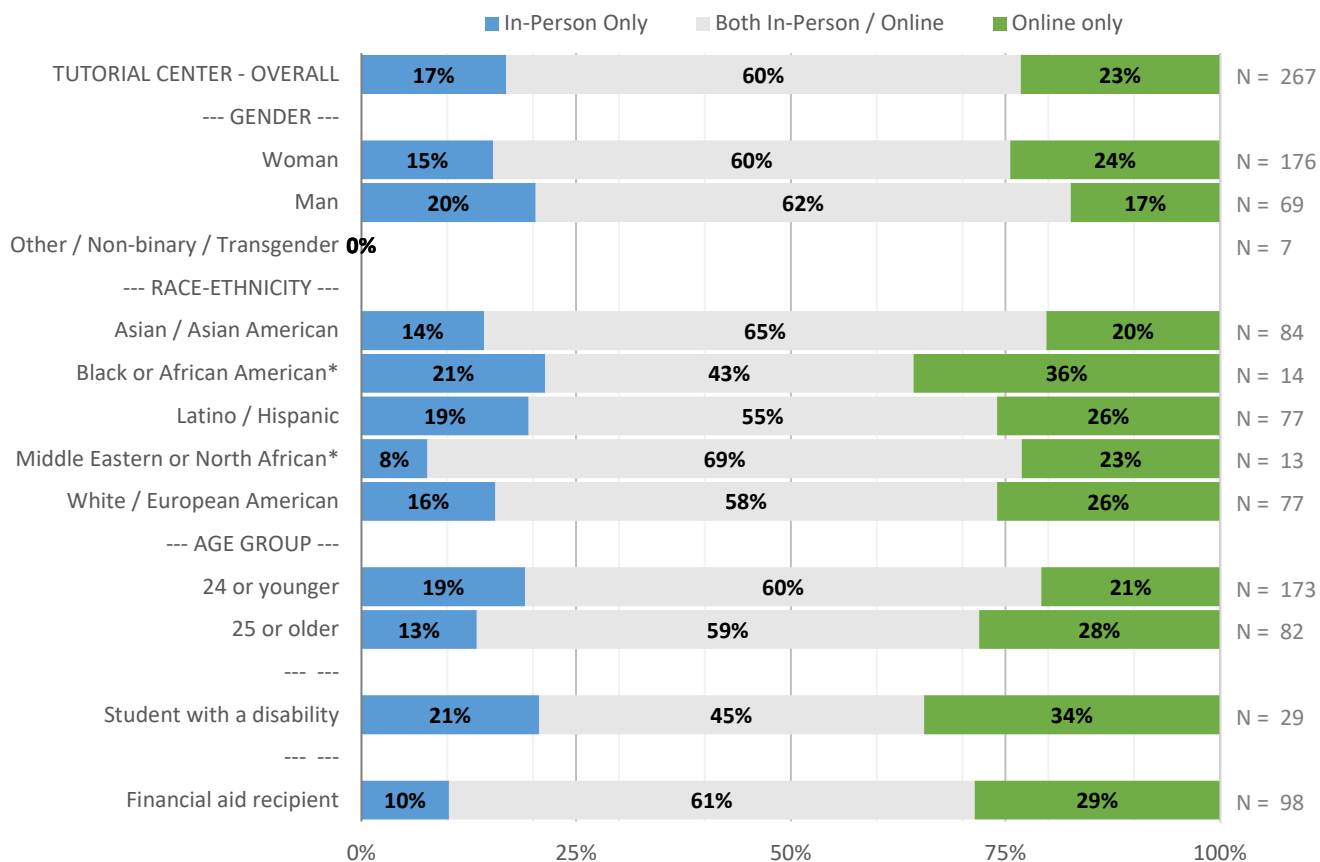
Preferred way to access the Library (of those who used it)



Q3. Please indicate how you would prefer to access the TUTORIAL CENTER:

TUTORIAL CENTER	Never heard of this service		Heard of it, but do not plan to use it		Used Service		Of those who used the Service						Valid Responses	
	Num	Pct	Num	Pct	Num	Pct	In-Person Only		Both In-Person / Online		Online only		Num	Pct
							Num	Pct	Num	Pct	Num	Pct		
Overall	23	7%	58	17%	267	77%	45	17%	160	60%	62	23%	348	100%
Gender														
Woman	14	6%	34	15%	176	79%	27	15%	106	60%	43	24%	224	100%
Man	7	8%	15	16%	69	76%	14	20%	43	62%	12	17%	91	100%
Other, Non-binary, Transgender	2	17%	3	25%	7	58%	1	14%	3	43%	3	43%	12	100%
Race-Ethnicity														
Asian / Asian American	3	3%	19	18%	84	79%	12	14%	55	65%	17	20%	106	100%
Black or African American*		0%	3	18%	14	82%	3	21%	6	43%	5	36%	17	100%
Latino / Hispanic	8	8%	11	11%	77	80%	15	19%	42	55%	20	26%	96	100%
Middle Eastern/ North African*	1	6%	2	13%	13	81%	1	8%	9	69%	3	23%	16	100%
White / European American	11	10%	21	19%	77	71%	12	16%	45	58%	20	26%	109	100%
Age Group														
24 or younger	20	9%	38	16%	173	75%	33	19%	104	60%	36	21%	231	100%
25 or older	3	3%	17	17%	82	80%	11	13%	48	59%	23	28%	102	100%
Student with a disability	3	8%	8	20%	29	73%	6	21%	13	45%	10	34%	40	100%
Financial aid recipient	9	8%	12	10%	98	82%	10	10%	60	61%	28	29%	119	100%

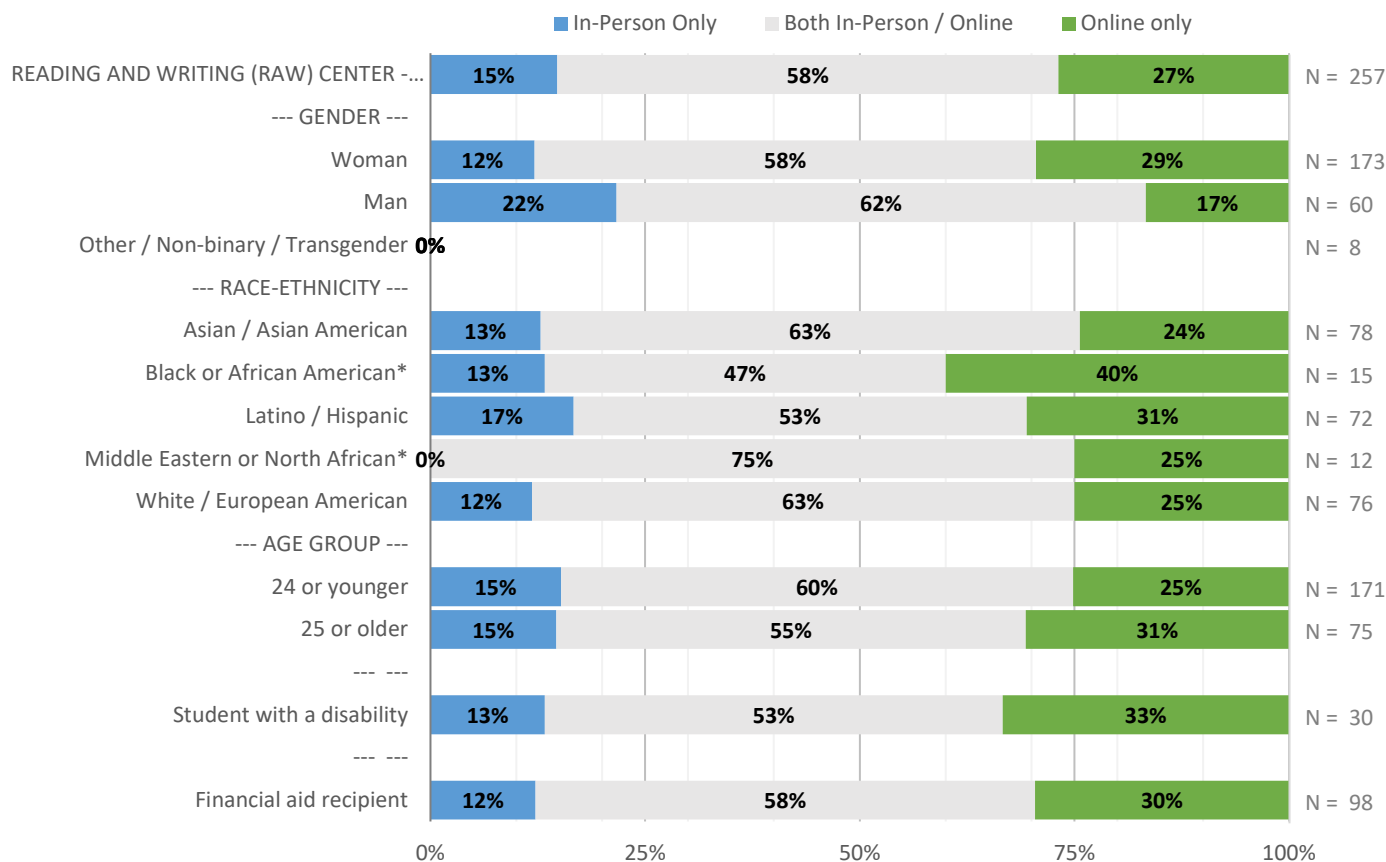
Preferred way to access the Tutorial Center (of those who used it)



Q3. Please indicate how you would prefer to access the READING AND WRITING (RAW) CENTER:

READING AND WRITING (RAW) CENTER	Never heard of this service		Heard of it, but do not plan to use it		Used Service		Of those who used the Service						Valid Responses	
	Num	Pct	Num	Pct	Num	Pct	In-Person Only		Both In-Person / Online		Online only		Num	Pct
							Num	Pct	Num	Pct	Num	Pct		
Overall	20	6%	75	21%	257	73%	38	15%	150	58%	69	27%	352	100%
Gender														
Woman	15	7%	39	17%	173	76%	21	12%	101	58%	51	29%	227	100%
Man	4	4%	27	30%	60	66%	13	22%	37	62%	10	17%	91	100%
Other, Non-binary, Transgender	1	8%	3	25%	8	67%	1	13%	4	50%	3	38%	12	100%
Race-Ethnicity														
Asian / Asian American	5	5%	24	22%	78	73%	10	13%	49	63%	19	24%	107	100%
Black or African American*		0%	2	12%	15	88%	2	13%	7	47%	6	40%	17	100%
Latino / Hispanic	7	7%	19	19%	72	73%	12	17%	38	53%	22	31%	98	100%
Middle Eastern/ North African*	2	13%	2	13%	12	75%		0%	9	75%	3	25%	16	100%
White / European American	6	6%	27	25%	76	70%	9	12%	48	63%	19	25%	109	100%
Age Group														
24 or younger	11	5%	51	22%	171	73%	26	15%	102	60%	43	25%	233	100%
25 or older	9	9%	20	19%	75	72%	11	15%	41	55%	23	31%	104	100%
Student with a disability	2	5%	10	24%	30	71%	4	13%	16	53%	10	33%	42	100%
Financial aid recipient	6	5%	17	14%	98	81%	12	12%	57	58%	29	30%	121	100%

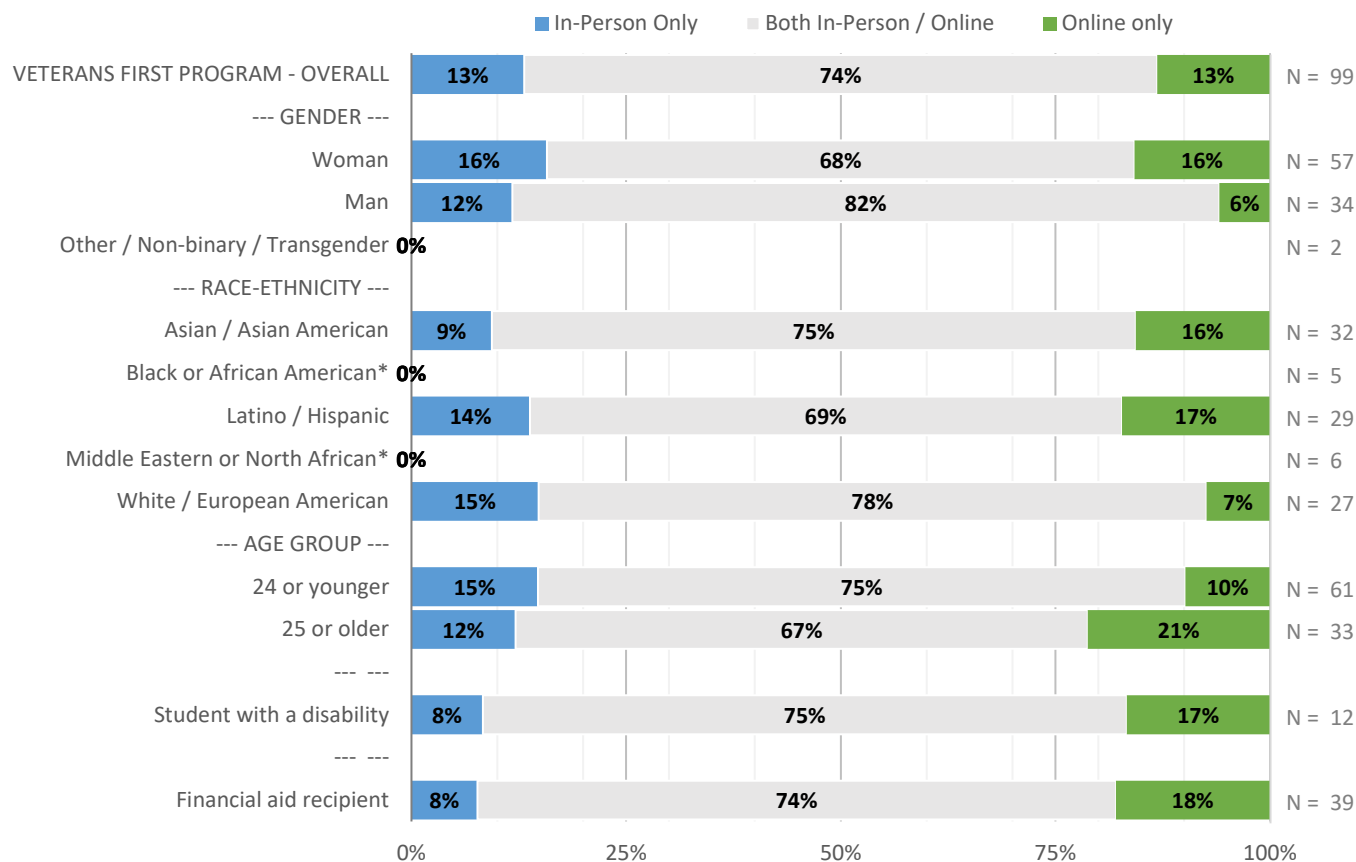
Preferred way to access the RAW Center (of those who used it)



Q3. Please indicate how you would prefer to access the VETERANS FIRST PROGRAM:

VETERANS FIRST PROGRAM	Never heard of this service		Heard of it, but do not plan to use it		Used Service		Of those who used the Service						Valid Responses	
	Num	Pct	Num	Pct	Num	Pct	In-Person Only		Both In-Person / Online		Online only		Num	Pct
							Num	Pct	Num	Pct	Num	Pct		
Overall	63	18%	185	53%	99	29%	13	13%	73	74%	13	13%	347	100%
Gender														
Woman	48	22%	117	53%	57	26%	9	16%	39	68%	9	16%	222	100%
Man	13	14%	44	48%	34	37%	4	12%	28	82%	2	6%	91	100%
Other, Non-binary, Transgender		0%	10	83%	2	17%		0%	1	50%	1	50%	12	100%
Race-Ethnicity														
Asian / Asian American	22	21%	51	49%	32	30%	3	9%	24	75%	5	16%	105	100%
Black or African American*	5	29%	7	41%	5	29%	1	20%	3	60%	1	20%	17	100%
Latino / Hispanic	17	18%	51	53%	29	30%	4	14%	20	69%	5	17%	97	100%
Middle Eastern/ North African*	3	19%	7	44%	6	38%	1	17%	4	67%	1	17%	16	100%
White / European American	15	14%	65	61%	27	25%	4	15%	21	78%	2	7%	107	100%
Age Group														
24 or younger	42	18%	129	56%	61	26%	9	15%	46	75%	6	10%	232	100%
25 or older	20	20%	47	47%	33	33%	4	12%	22	67%	7	21%	100	100%
Student with a disability	6	15%	23	56%	12	29%	1	8%	9	75%	2	17%	41	100%
Financial aid recipient	20	17%	58	50%	39	33%	3	8%	29	74%	7	18%	117	100%

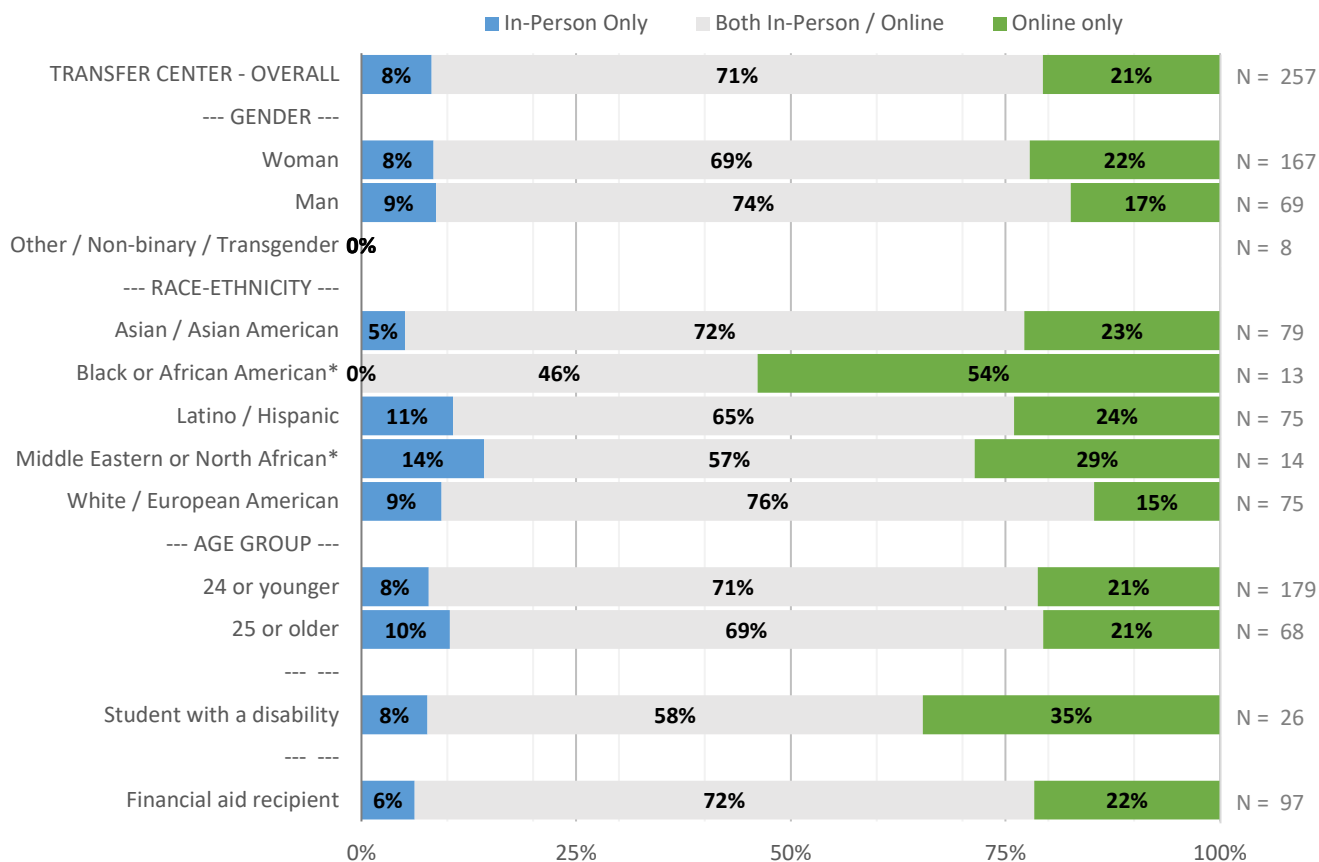
Preferred way to access the Veterans First Program (of those who used it)



Q3. Please indicate how you would prefer to access the TRANSFER CENTER:

TRANSFER CENTER	Never heard of this service		Heard of it, but do not plan to use it		Used Service		Of those who used the Service						Valid Responses	
	Num	Pct	Num	Pct	Num	Pct	In-Person Only		Both In-Person / Online		Online only		Num	Pct
							Num	Pct	Num	Pct	Num	Pct		
Overall	42	12%	49	14%	257	74%	21	8%	183	71%	53	21%	348	100%
Gender														
Woman	26	12%	32	14%	167	74%	14	8%	116	69%	37	22%	225	100%
Man	9	10%	13	14%	69	76%	6	9%	51	74%	12	17%	91	100%
Other, Non-binary, Transgender	3	25%	1	8%	8	67%		0%	6	75%	2	25%	12	100%
Race-Ethnicity														
Asian / Asian American	13	12%	16	15%	79	73%	4	5%	57	72%	18	23%	108	100%
Black or African American*	1	6%	3	18%	13	76%		0%	6	46%	7	54%	17	100%
Latino / Hispanic	13	14%	8	8%	75	78%	8	11%	49	65%	18	24%	96	100%
Middle Eastern/ North African*	1	6%	1	6%	14	88%	2	14%	8	57%	4	29%	16	100%
White / European American	12	11%	22	20%	75	69%	7	9%	57	76%	11	15%	109	100%
Age Group														
24 or younger	31	13%	21	9%	179	77%	14	8%	127	71%	38	21%	231	100%
25 or older	10	10%	26	25%	68	65%	7	10%	47	69%	14	21%	104	100%
Student with a disability	6	15%	9	22%	26	63%	2	8%	15	58%	9	35%	41	100%
Financial aid recipient	12	10%	10	8%	97	82%	6	6%	70	72%	21	22%	119	100%

Preferred way to access the Transfer Center (of those who used it)



Q3. Please indicate how you would prefer to access the CAREER & EMPLOYMENT CENTER:

CAREER & EMPLOYMENT CENTER	Never heard of this service		Heard of it, but do not plan to use it		Used Service		Of those who used the Service						Valid Responses	
	Num	Pct	Num	Pct	Num	Pct	In-Person Only		Both In-Person / Online		Online only		Num	Pct
							Num	Pct	Num	Pct	Num	Pct		
Overall	45	13%	78	22%	225	65%	17	8%	162	72%	46	20%	348	100%
Gender														
Woman	29	13%	52	23%	143	64%	10	7%	103	72%	30	21%	224	100%
Man	11	12%	16	18%	64	70%	6	9%	46	72%	12	19%	91	100%
Other, Non-binary, Transgender	3	25%	1	8%	8	67%		0%	6	75%	2	25%	12	100%
Race-Ethnicity														
Asian / Asian American	10	9%	18	17%	79	74%	4	5%	55	70%	20	25%	107	100%
Black or African American*	1	6%	4	25%	11	69%		0%	6	55%	5	45%	16	100%
Latino / Hispanic	18	19%	22	23%	57	59%	4	7%	41	72%	12	21%	97	100%
Middle Eastern/ North African*	1	6%	4	25%	11	69%		0%	7	64%	4	36%	16	100%
White / European American	14	13%	24	22%	71	65%	8	11%	52	73%	11	15%	109	100%
Age Group														
24 or younger	36	16%	47	20%	148	64%	12	8%	108	73%	28	19%	231	100%
25 or older	9	9%	24	23%	70	68%	5	7%	48	69%	17	24%	103	100%
Student with a disability	6	15%	12	29%	23	56%		0%	16	70%	7	30%	41	100%
Financial aid recipient	15	13%	22	18%	83	69%	4	5%	60	72%	19	23%	120	100%

Preferred way to access the Career & Employment Center (of those who used it)

