



Student Satisfaction Survey Fall 2012

Dear LPC Student,

The purpose of this survey is to help us understand how satisfied you are with your experiences at LPC, what educational experiences and gains you have had, and how we can serve you better. It is an evaluation of your overall experiences at LPC not this particular class or instructor. It will take about 25-30 minutes to complete. We appreciate your honest feedback. You can find the types of reports we create based on these surveys at the Research and Planning web site.

I want to assure you that this survey is anonymous - we do not require your name or student ID number. Your individual responses will not be available to any instructors or staff, and the results will be reported for groups only. If you have any questions or concerns about this study, please stop by the Office of Institutional Research and Planning in building 100B or call me at (925) 424-1027. Thank you very much for taking the time to give us this feedback.

Rajinder Samra, Director, Institutional Research and Planning

Please write your responses in the l	boxes provided	or fill in the app	propriate circle.
Use a pencil or black or	blue ink pen. D	Oo not use gel pe	ens.

Use any of these methods to select your answer

Overall experience at Las Positas College	A. Based on your overall experience, <u>how satisfied</u> are you with:	VERY	DIO.	Neither DISSATISFIED Nor		VERY	DOES NOT
Overall experience with other students			DIS- SATISFIED		SATISFIED	SATISFIEI	APPLY
Overall experience with instructors	Overall experience at Las Positas College	0	0	0	0	0	0
Overall experience with college administrators	Overall experience with other students	0	0	0	0	0	0
Overall experience with librarians	Overall experience with instructors	0	0	0	0	0	0
Overall experience with counselors	Overall experience with college administrators	0	0	0	0	0	0
Overall appearance of the college	Overall experience with librarians	0	0	0	0	0	0
Welcoming atmosphere of the college	Overall experience with counselors	0	0	0	0	0	0
Overall quality of instruction	Overall appearance of the college	0	0	0	0	0	0
Parking facilities	Welcoming atmosphere of the college	0	0	0	0	0	0
Preparation for transfer to four-year college or university	Overall quality of instruction	0	0	0	0	0	0
Preparation for obtaining employment in my field of study	Parking facilities	0	0	0	0	0	0
The instructors at LPC are diverse enough to meet my needs	Preparation for transfer to four-year college or university	0	0	0	0	0	0
Convenience of getting into an orientation session	Preparation for obtaining employment in my field of study	0	0	0	0	0	0
Convenience of getting a counseling appointment	The instructors at LPC are diverse enough to meet my needs	0	0	0	0	0	0
B. Based upon your experience at Las Positas College to this point, please evaluate each of the statements listed below. Counselors have been available when I needed to see them. O O O O O O O	Convenience of getting into an orientation session	0	0	0	0	0	0
please evaluate each of the statements listed below. Counselors have been available when I needed to see them	Convenience of getting a counseling appointment	0	0	0	0	0	0
				DISAGREE		STRONGLY AGREE	DOES NOT APPLY
Instructors encourage students to examine different points of view O O O O	Counselors have been available when I needed to see them	0	0	0	0	0	0
	Instructors encourage students to examine different points of view	0	0	0	0	0	0
Course syllabi are provided and followed by instructors	Course syllabi are provided and followed by instructors	0	0	0	0	0	0
Assistance provided by Library Staff is adequate to meet student needs	Assistance provided by Library Staff is adequate to meet student needs	0	0	0	0	0	0
Reference/research assistance provided by Library is adequate to meet student needs. O O O O	Reference/research assistance provided by Library is adequate to meet student needs	s. O	0	0	0	0	0
The resources of the library are adequate for required course assignments	The resources of the library are adequate for required course assignments	0	0	0	0	0	0
The hours of service in the library are adequate to meet student needs	The hours of service in the library are adequate to meet student needs	0	0	0	0	0	0
The availability of computers in the library is adequate to meet student needs	The availability of computers in the library is adequate to meet student needs	0	0	0	0	0	0

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	A. Compared to w describe yourself						B. To what expect to	extent die learn this	
Communication		MUCH STRONGER	STRONGER	NO CHANGE	WEAKER	MUCH WEAKER	NOT AT ALL	SOME- WHAT	A LOT
	Reading skills	0	0	0	0	0	0	0	0
	Writing Skills	0	0	0	0	0	0	0	0
Oral communication ar	nd speaking skills	0	0	0	0	0	0	0	0
Lis	tening effectively	0	0	0	0	0	0	0	0
Ability to read, interpret, and genera	ate charts/graphs	0	0	0	0	0	0	0	0
Critical Thinking		MUCH STRONGER	STRONGER	NO CHANGE	WEAKER	MUCH WEAKER	NOT AT ALL	SOME- WHAT	A LOT
	Critical thinking	0	0	0	0	0	0	0	0
Gathering and evaluating info from	m multiple sources	0	0	0	0	0	0	0	0
Ability to learn on my own, pursue i	ideas and find info	0	0	0	0	0	0	0	0
Using logic to draw conclusions	s from information	0	0	0	0	0	0	0	0
Mathematical	skills and abilities	0	0	0	0	0	0	0	0
Usi	ing numerical data	0	0	0	0	0	0	0	0
Applying knowledge to new situations	s to solve problems	0	0	0	0	0	0	0	0
Creativity/Aesthetics	MUCH STRONGER	STRONGER	NO CHANGE	WEAKER	MUCH WEAKER	NOT AT ALL	SOME- WHAT	A LOT	
Appreciation for the arts and the role	0	0	0	0	0	0	0	0	
Respect and Responsibility	7	MUCH STRONGER	STRONGER	NO CHANGE	WEAKER	MUCH WEAKER	NOT AT ALL	SOME- WHAT	A LOT
Discovering	my own potential	0	0	0	0	0	0	0	0
Performing to the b	pest of my abilities	0	0	0	0	0	0	0	0
Clarity of my own values and	d ethical standards	0	0	0	0	0	0	0	0
Exhibiting personal, professional,	academic honesty	0	0	0	0	0	0	0	0
Understanding myself- abilities, in	terests, limitations	0	0	0	0	0	0	0	0
Developing	g clear career goals	0	0	0	0	0	0	0	0
Ability to set goals and develop strate	egies to reach them	0	0	0	0	0	0	0	0
Accepting responsibility f	or my own actions	0	0	0	0	0	0	0	0
Learning to work coopera	atively with others	0	0	0	0	0	0	0	0
Demonstrating respect for rights, vie	ws, work of others	0	0	0	0	0	0	0	0
Ability to meet deadlines a	and complete tasks	0	0	0	0	0	0	0	0
Skills I can use in my curre	ent or future career	0	0	0	0	0	0	0	0
Appreciation of my role in a	democratic society	0	0	0	0	0	0	0	0
Desire to contribute to my community/society			0	0	0	0	0	0	0
Ability to meet challenges of a rapidly-changing society		0	0	0	0	0	0	0	0
Awareness of my civic or commun	ity responsibilities	0	0	0	0	0	0	0	0
Recognizing my owr	biases and values	0	0	0	0	0	0	0	0
Ability to get along with differe	ent kinds of people	0	0	0	0	0	0	0	0
Awareness/appreciation of diverse cu	ltures/ways of life	0	0	0	0	0	0	0	0
Technology		MUCH STRONGER	STRONGER	NO CHANGE	WEAKER	MUCH WEAKER	NOT AT ALL	SOME- WHAT	A LOT
Overall tec	hnological literacy	0	0	0	0	0	0	0	0
Ability to use cor	mputers effectively	0	0	0	0	0	0	0	0



Harry and HEADD OF an HCED than at a last some		Heard of it,	<u>US</u>	ED IT and I w	as:
Have you HEARD OF or USED these student services & programs? If you used them, were you satisfied?	Never Heard of it	but <u>Never</u> <u>Used</u> it	Not Satisfied	Satisfied	Very Satisfied
Admission and Records	0	0	0	0	0
Career/Transfer Center (Bldg 900)	0	0	0	0	0
Financial Aid Office (Bldg 1500)	0	0	0	0	0
Student Life (clubs/activities/student gov't)	0	0	0	0	0
Honors Transfer Program	0	0	0	0	0
Tutorial Center (Rm 2401)	0	0	0	0	0
Intercollegiate Athletics	0	0	0	0	0
Library	0	0	0	0	0
Internships/Work Experience	0	0	0	0	0
Extended Opportunity Programs/Service (EOPS)	0	0	0	0	0
Disabled Students Programs/Services (DSPS)	0	0	0	0	0
Health Center	0	0	0	0	0
Food Services/Cafeteria	0	0	0	0	0
Counseling Services	0	0	0	0	0
Assessment/Placement Testing (Rm 711)	0	0	0	0	0
New Student Orientation	0	0	0	0	0
Computer Center (Rm 803)	0	0	0	0	0
Campus Safety/Security	0	0	0	0	0
Open Math Lab (ILC, Bldg 600)	0	0	0	0	0
ESL Lab (ILC, Bldg 600)	0	0	0	0	0
Integrated Learning Center (Writing Center)	0	0	0	0	0
Child Development Center	0	0	0	0	0
CalWORKS	0	0	0	0	0
Veterans First Program	0	0	0	0	0
Bookstore	0	0	0	0	0
Transfer Center	0	0	0	0	0

TRANSPORTATION							
A. How do you usually get to campus each day?	B. If you usually DRIVI would you be willing to O Carpool		c. If you get to campus in the vehicle (including)				
O Drive alone	O Vanpool	O Walk		O 2 O 4 O	6 or more		
O Carpool	O Public Transit	O Take onlin	e courses	O 3 O 5			
O Motorcycle O Public Transit	D. If you drive to camp (Choose one)	us, what vehicle	E. If you drive to average gas m	campus, what nilage do you get?			
O Bicycle	O Small/Midsized car	(NOT hybrid)	O 0-10 mpg	O 31-40 mpg			
O Walk	O Truck/ SUV/ Van ((NOT hybrid)	O Motorcycle	O 11-20 mpg	O 41-50 mpg		
O Skateboard	O Hybrid (all models)			O 21-30 mpg	O 51+ mpg		
	F. What is the most imp (Select up to 3)	ortant to you w	hen you choose how you	get to campus?			
	O Travel Time	O Comfort and Safety					
	O Cost		O Reducing pollution/Co	nserving energy			
	O Convenience/Flexil	bility	O Ability to make stops or	ops on the way			
	O Reliability		O Stress				

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LIFE CHALLENGES AFFECTING I	NOT A PROBLEM	SOMEWHAT OF A PROBLEM	SIGNIFICANT PROBLEM	
Please indicate the degree to which you have	0	0	0	
personally experienced each of the following	0	0	0	
problems or barriers in attempting to achieve your educational goal at Las Positas College.	Work pressures	0	0	0
your culculonal goal at 2001 obites conege.	0	0	0	
	0	0	0	
	0	0	0	
	0	0	0	
	0	0	0	
Deci	0	0	0	
Discrimination due to race, ethnicity, gender,	0	0	0	
Too many courses required for major and	0	0	0	
Lack of reading, writing, and math sl	kills needed to succeed	0	0	0

HEALTH RELATED									
1. With in the <u>last school year</u> , have						2. Please answer the following:	YES	NO	I DON'I KNOW
any of the following affected your academic performance?	But did not affect my academics	Earned a lower <u>exam</u> grade	Earned a lower course grade	Recieved an inclomplete / dropped	Did not experience this	Within the last 12 months have you been diagnosed or treated by	0	0	0
Stress	0	0	0	0	0	a professional for a health problem			
Sleep difficulties	0	0	0	0	0	Did you receive a vaccination against influenza (flu) in the last	0	0	
Flu / cold / seasonal allergies	0	0	0	0	0	12 months (shot or nasal mist)		O	0
Drug use	0	0	0	0	0	Do you have any kind of health			
Alcohol use	0	0	0	0	0	insurance	0	0	0
Depression / anxiety / seasonal affect disorder	0	0	0	0	0	Do you have a primary care provider	0	0	0
3. Please respond if you have	YE	S, in the la	ıst	No	·, •••	4. If you drink alcohol, within the	last so	hool	year,
experienced the following:	14 days	30 days	12 months	not in the last 12 Months	NEVER	have you done something as a codrinking that you later regretted		uence	of
Felt things were hopeless	0	0	0	0	0	O Not applicable/Don't drink	ı.		
Felt overwhelmed by all you had to do	0	0	0	0	0	O No			
Felt very sad	0	0	0	0	0	O Yes			
Felt overwhelming anxiety	0	0	0	0	0	5. How would you describe your g	genera	l overa	all
Seriously considered suicide	0	0	0	0	0	health			
Felt so depressed that it was difficult to function	0	0	0	0	0	O Excellent O Very Good			
Felt overwhelming anger	0	0	0	0	0	O Good			
Attempted suicide	0	0	0	0	0	O Poor			
Intentionally cut, burned, bruised, or otherwise injured myself	0	0	0	0	0	O Very Poor			

6. With in the last 30 days, on how many days did	Never	Have used, but NOT in			D	ays		
you use:	used	last 30 days	1-2	3-5	6-9	10-19	20-29	All
Marijuana	0	0	0	0	0	0	0	0
Alcohol	0	0	0	0	0	0	0	0
Prescription pain pills (not prescribed to you by a physician)	0	0	0	0	0	0	0	0
7. With in the last 30 days, on how many days do you thin	k the <u>ty</u>	pical stud	<u>ent</u> at	your	scho	ol use	d:	
Marijuana	· 0	0	0	0	0	0	0	0
Alcohol	0	0	0	0	0	0	0	0
Prescription pain pills (not prescribed to you by a physician)	0	0	0	0	0	0	0	0

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A. At LPC, I have been treated wi		STRONGLY AGREE	AGREE	Neither AGREE Nor DISAGREE	DISAGREE	STRONGLY DISAGREE	6. What is your educational goal? (please mark <u>only one</u>)				
Instructors		0	0	0	0	0	O Transfer with AA/AS	6 Degree			
Students		0	0	0	0	0	O Transfer without AA	/AS Degree			
Office Staff.		0	0	0	0	0	O AA/AS Degree only				
Administrat	tors	0	0	0	0	0	O Acquire job skills				
B. At LPC, there respect for diffe	0	STRONGLY AGREE	AGREE	Neither DISAGREE Nor AGREE	DISAGREE	STRONGLY DISAGREE	O Personal Development O Other				
Race-Ethnic	city	0	0	0	0	0	O Undecided				
Gender		0	0	0	0	0	7 Farallment Time (choose all that annly)				
Physical Dis	sability	0	0	0	0	0	7. Enrollment Time (choose all that apply) O Morning				
•		0	0	0	0	0	O Afternnon (12 - 4 pm))			
_	ntation		0	0	0	0	O Evening (4:30 pm or a				
		•	0	0	0		O Saturday				
Kengion	•••••	O	O	O	O	0	O Sunday				
C. It is clear to	ma what I am	evpected to	loarn kr	now and	ha ahla ta	o do in	8. Number of Current Ur	its (choose o	one)		
	cessfully comp		ieaiii, Ki	iow, and	be able it	o do m	O Full-time (12 or more	units)			
		VERY CLEAR	CLEAR	SOMEWHAT	NOT AT ALL CLEAR	DOES NOT APPLY	O Part-time (6.0-11.5 un	its)			
Each of my	courses	O	0	CLEAR	O	O	O Part-time (0.5-5.5 units)				
-		_					9. Number of semesters you have been attendi				
	program		0	0	0	0	O Less than 2 Semesters				
wiy degree/	certificate	0	0	0	0	0	O 2-3 Semesters				
							O 4-6 Semesters				
1. Age in years:		1	Asian	icity (mark	k all that a Middle l		O 7 or more Semesters				
			African A	merican () America	n Indian	10. Enrollment Type (cho	ose <u>one</u>)			
2. Gender:	O Female	0	Filipino	() Pacific Is	slander	O New (first time at any	z college)			
	O Male		Hispanic	C) White		O Continuing (attending	g LPC in Spr	ring 2012)		
		; 		(O ther		O Transfer (attended ar	O		,	
							O Returning (attended)	LPC before S	pring 201	.2)	
4. What is your before taxes? (If 24, please give to	f you are a dep	endent and	l under ag	ge do	w many poes this ir pport?		O Enrolled in K-12 11. How many hours per while in college?	week do y	ou exped	et to work	
O under \$	16,755	O \$50,000-5	\$64,999	0	1 O 5		O none				
O \$16,755-	- \$24,999	O \$65,000-9	\$79,999	0	2 06		O 1-20 hours per week				
O \$25,000-	-\$34,999	O \$80,000-5	\$104,999	0	3 O 7		O 21-34 hours per week				
				!	4 080	or more	O 35+ hour per week				
O \$35,000-\$49,999 O \$105,000 + O 4						12. Highest education lev (Choose one from each co	el of your	parents.			
What can	Las Positas Co	ollege do to	help you	ı succeed	academi	cally?		Mother	Fathe	er	
							Grade school or less	0	0	_	
							Some high school	0	0		
							High school	0	0		
							Some college	0	0		

(If you need more space to write, please use the back of this page.)

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College degree (BA or BS) ${\bf O}$

Graduate/professional