

2016-17 ADMINISTRATIVE UNIT PROGRAM REVIEW UNIT: Office of Institutional Research and Planning

Completed Program Reviews Are Due to Carolyn Scott by 12 pm on Friday, December 2, 2016.

STATEMENT OF PURPOSE:

- Review and reflect on the support of student learning, with the goal of assessment and improvement of program
 effectiveness
- Provide a forum for each unit's findings to be included in institutional planning processes
- Create written records of what is working well, what can be improved, and specific plans for implementing chosen improvements
- Collect information that will contribute to institutional assessment and improvement

INSTRUCTIONS: This program review covers the timeframe fall 2015 and spring 2016, inclusive. The planning is identified for spring 2017 and academic year 2017-2018.

I. MISSION

A. State the current program mission

The Office of Institutional Research and Planning strives to provide systematic, timely, user-friendly data and analysis services that support College and department planning, enhances decision making and policy formation, fulfills reporting requirements to external agencies including accreditation, coordinates and integrates various planning and evaluative process, and measures and communicates institutional effectiveness to internal and external stakeholders. Ultimately, the

mission of the Office is to support evaluation and analysis of data to help the college measure progress towards the mission, vision and goals of the Las Positas College.

B. The mission of Las Positas College is,

Las Positas College is an inclusive, student-centered institution providing learning opportunities and support for completion of transfer, degree, basic skills, career-technical, and retraining goals.

Discuss how the program/service area supports the college mission.

The Office of Institutional and Planning plays a key role in helping to advance Las Positas College's mission. The office provides evidence based support and analysis that shows which college initiatives are working to help student matriculate through the college and reach their educational goals.

- C. List the major functions/duties of your unit.
- 1. Conduct program effectiveness and retention studies
- 2. Respond to data requests
- 3. Provide support for grant initiatives, including proposals and assessments of activities
- 4. Produce, administer, collect, process, and analyze college-wide student and staff surveys
- 5. Respond to state and federal requirement, including, but not limited to, IPEDS, Gainful Employment, Institutional Effectiveness Performance Indicators.
- 6. Provide support for State initiatives (e.g., Student Success and Support Programs SSP, Student Equity Plan, In)

- 7. Provide support on college-wide and, occasional, district-wide planning efforts
- 8. Provide program review data packets and related support
- 9. Produce internal and external environmental scans
- 10. Provide strategic planning support, including the coordination of the development and execution of the educational master plan
- 11. Provide accreditation-related support
- 12. Develop and maintain the Institutional Research database
- 13. Provide support on college initiatives that increase student success
- 14. Conduct cohort tracking studies
- 15. Help evaluate key planning processes at the college

II. GOALS AND OBJECTIVES

A. Since the last Administrative Unit Program Review, what objectives, initiatives, or plans have been achieved and how?

There have been a number of achievements since the last administrative unit program, including the following:

- Operationalization and identification of STEM programs at LPC that could be the focus of the HSI grant
- Implementation of the English multiple measures assessment project
- Collection of data for the chemistry validation study
- Discussion of the Common Assessment Initiative
- Providing comprehensive program review data packets for all instructional and student services programs
- The Director of Institutional Research and Planning chairing the Institutional Effectiveness Committee
- The Director of Institutional Research and Planning co-chairing the Integrated Planning Committee
- The Director of Institutional Research and Planning chairing the Institutional Planning and Effectiveness Committee

B. Major Goals and Objectives for Spring 2017 and AY 2017-18.

Major Goals and/or Objectives	Start	Status: Ongoing,	Need Assistance in order to	EMP Goals or
	Date	date completion	complete goal or objective	Planning
		anticipated	(reference applicable resource	Priorities linked
			request page)	to this
				Goal/Objective
1. Provide customized research support	July	Ongoing	The college would benefit	Educational
	2011		from an additional research	Excellence
			analyst.	
2. Support for HSI Grant	Oct.	Spring 2020	No.	Educational
	2015			Excellence
3. Conduct Chemistry Validation study	Fall	Fall 2017	No.	Educational
	2015			Excellence
4. Chair the Institutional Planning and Effectiveness	Aug.	Ongoing	No.	Educational
Committee and related duties	2016			Excellence
5. Provide on CTE Data Unlocked	Aug.	Fall 2017	Hiring of CTE Data Unlocked	Educational
	2016		Expert	Excellence
5. Provide research support for Student Support	2014	Ongoing	The college would benefit	Educational
Services and Programs (SSSP)			from an additional research	Excellence
			analyst.	
6. Provide research support for Student Equity Plan	2014	Ongoing	The college would benefit	Educational
			from an additional research	Excellence
			analyst.	
6. Provide research support for the Basics Skills	2011	Ongoing	The college would benefit	Educational
Initiative			from an additional research	Excellence
			analyst.	
7. Provide support for Gainful Employment	2011	Ongoing	The college would benefit	Educational
Disclosures			from an additional research	Excellence
			analyst.	
8. Act as the Key Holder for the Integrated	2011	Ongoing	No.	Educational
Postsecondary Education Data System				Excellence

III. PROGRAM ASSESSMENT/ADMINISTRATIVE UNIT OUTCOMES

A. Program Assessments for spring 2016 and fall 2016, (please include the results of the fall 2016 Administrative Offices User Survey).

Administrative Unit	What assessment	What result did	How will you use the results of the assessment?	Educational
Outcome that was	methods did you	you get?		Master Plan
Assessed	use?			Goals or
				Planning
				Priorities Linked
				to AUOs
Clients will be able to	Met with	Program review	The results are a confirmation that the data packets	Educational
describe trends in	selected faculty	packets were	are presented in a way that can be understood by the	Excellence
their program review	to review their	reviewed with	reader. As new data elements are added to the data	
data packet	data packet.	seven faculty	packets, they will be displayed in a format that is	
		members. All	similar to the current elements.	
		were able to		
		describe patterns		
		in their data.		

B. Program Assessment Planning for fall 2016 and AY 2017-18

Administrative Unit	What assessment	When will	What result, target, or	How do you anticipate using	Educational
Outcome to be	methods do you	assessment be	value will represent	the results from the	Master Plan
Assessed	plan to use?	conducted and	success at achieving	assessment?	Goals or
		reviewed?	this outcome?		Planning
					Priorities Linked
					to AUOs

Overall satisfaction	Survey	Fall 2016	High overall	The results will be used to	Educational
and timeliness of			satisfaction and high	improve office performance.	Excellence,
services provided by			satisfaction with		Organizational
the office			timelines of service		Effectiveness
			from OIRP.		

IV. STAFFING

A. Staff Profile

	Staffing Levels for Each of the Previous Five Years					Anticipated to	Anticipated total staff needed		
Position	2012	2013	2014	2015	2016	2017-2018	2018-2019		
Administration	1	1	1	1	1	1	1		
Supervisory									
Classified Staff FT			1	1	1	1	1		
Classified Staff PT	1	1				1	1		
Confidential Staff FT									
Total Full Time Equivalent Staff	1.5	1.5	2	2	2	2.5	2.5		

B. Staffing Needs

NEW OR REPLACEMENT STAFF (Administrator, Faculty or Classified)

List Staff Positions Needed for Academic Year: 2016-17, 2017-18 Place titles on list in order (rank) or importance.	Indicate (N) = New or (R) = Replacement	Estimated Annual Total Cost	EMP Goals or Planning Priorities Linked to Position
Reason: Based on the increase in state and federal initiatives (e.g., State—3SP, Student Equity Plan; federal—gainful employment disclosures and reporting), and college grant initiatives (e.g. HSI, Career Pathway Trust), a part-time research analyst position is more than warranted. For comparison purposes, our sister college's Institutional Research Office has 2.5 FTE solely dedicated to institutional research while LPC's Office of Institutional Research and Planning (the office's title would ideally include Effectiveness to be more accurate) has only 2 FTE.	New	\$40,000	Educational Excellence, Organizational Effectiveness, Supportive Organizational Resources
2. Temporary CTE Data Unlocked Expert Reason: This position is needed in order to address the CTE Data Unlocked project.	New	\$40,000	Educational Excellence, Organizational Effectiveness, Supportive Organizational Resources

V. FACILITIES

A. Facilities Needs

FACILITIES NEEDS

List the Facilities Need and the Reason	EMP Goals or Planning Priorities Linked to Position
A dedicated office is needed for the current full-time research analyst. Reason: The research analyst handles sensitive data and needs a secure office to house the data.	Educational Excellence, Organizational Effectiveness
2. A dedicated work space is needed for the temporary CTE Data Unlocked Expert. Reason: The CTE Data Unlocked Expert will need to place to work on campus.	Educational Excellence, Organizational Effectiveness

VI. TECHNOLOGY AND EQUIPMENT

A. Technology and Equipment Needs

TECHNOLOGY AND EQUIPMENT NEEDS

List the Technology and Equipment Needs	Indicate (N) =	Estimated	EMP Goals or
Place titles on list in order (rank) or importance.	New or (R) =	Annual	Planning
	Replacement	Total Cost	Priorities

		of Ownership	Linked to Position
New computer for potential half-time research analyst Reason: The new half-time research analyst would need a dedicated computer to do his or her work.	New	Total cost would be around \$1,500	Educational Excellence, Organizational Effectiveness
2. New computer for temporary half-time CTE Data Unlocked Expert Reason:	New	Total cost would be around \$1,500	Educational Excellence, Organizational Effectiveness

VII. PROFESSIONAL DEVELOPMENT

Professional Development Needs

		Annual TC		
List Professional Development Needs. Reasons might include in response to				
assessment findings or the need to update skills to comply with state, federal,				EMP Goals or
professional organization requirements or the need to update			T	Planning
skills/competencies. Please be as specific and as brief as possible. Some items				Priorities
may not have a direct cost, but reflect the need to spend current staff time	Cost per	Number	Total Cost	Linked to
differently. Place items on list in order (rank) or importance.	item	Requested	Total Cost	Position
		requested		

1. RP Group regional meetings Reason:	\$70	2 meetings	\$140	Educational Excellence, Organizational Effectiveness
2. Annual RP Group Conference Reason:	\$1,200	2 individuals	\$2,400 (estimate)	Educational Excellence, Organizational Effectiveness
3. Annual Strengthening Student Success Conference Reason:	\$1,200	2 individuals	\$2,400 (estimate)	Educational Excellence, Organizational Effectiveness