Distance Education Student Survey - Fall 2015

1. Please mark the category that currently best fits your status:

Answer Options	Response Percent	Response Count
Continuing student (attended last semester)	67.1%	230
Returning student (returning to college after a break in	15.5%	53
New student (first semester of college)	17.5%	60
answered question		343
skipped question		0

2. Why did you choose to enroll in a DE course? Check all that apply.

Answer Options	Response Percent	Response Count
Flexibility/Convenience	83.1%	285
Unable to come to campus	31.2%	107
Prefer to learn via technology	20.4%	70
An on-campus class was not available	21.0%	72
To be able to enroll in more units/complete education	28.6%	98
Felt a distance education class would be easier than an	10.8%	37
Heard it was a good class	10.2%	35
Meet requirements for associate degree	35.6%	122
Meet requirements for transfer	43.1%	148
Meet requirements for vocational certificate	4.1%	14
Improve my job skills/expand my job opportunities	14.0%	48
Personal interest in the subject	20.1%	69
Disability	2.3%	8
Success with a previous distance education class	23.9%	82
Other, please specify	6.1%	21
answered question		343
skipped question		0

3. How many hours per week do you work this semester?

Answer Options	Response Percent	Response Count
1-20 per week	30.9%	105
21-40 hours per week	34.1%	116
More than 40 hours per week	16.8%	57
None	18.2%	62
answered question		340
skipped question		3

4. Rate your level of satisfaction with the following:

Answer Options	Very Unsatisfied	Unsatisfied	Neutral	Satisfied	Very Satisfied	Not Applicable	Rating Average	Response Count
Blackboard	16	7	32	129	146	0	4.16	330
LPC's Online Learning web site	17	7	84	104	92	38	4.06	342
LPC Library's online resources	16	12	81	93	81	56	4.12	339
LPC's student technical support desk	16	4	111	56	48	104	4.26	339
Zonemail	24	26	108	81	69	27	3.67	335
Student-instructor interaction in your class	27	24	58	102	125	5	3.85	341
Student-student interaction in your class	24	24	85	109	77	22	3.75	341
Student-content interaction in your class (i.e.	25	18	70	110	101	16	3.86	340
The organization and structure of the course	29	29	44	111	127	1	3.82	341
The pace of the course (the amount of time you had to	22	29	53	110	120	4	3.86	338
The overall quality of the course	24	19	50	107	137	4	3.96	341
Your overall satisfaction with the course	26	22	50	108	129	4	3.90	339
The Distance Education program as a whole at LPC	16	10	53	122	126	9	4.07	336
							answered question	343
							skipped question	0

5. If you want to comment about any of the items above, feel free to comment here.

Answer Options	Response Count
	75
answered question	75
skipped question	268

Positive comments centered on the instructors, the way they organized their classes, the assignments they gave, their responsiveness to student emails, and their consideration of students' time. Negative comments also centered on the instructors, namely how disorganized their classes were, their late responsivenss to student emails, and their assigning of too much work with too little time to complete it. Some students said that links did not work, assignments were not posted on time, and there were too many typos. Some desired that all courses would follow a standard course design so it would be easier for students to find what they are looking for when they take multiple classes. A couple of students commented on their disdain for group work online.

6. I would take another DE course from LPC.

Answer Options	Response Percent	Response Count
Agree	86.0%	294
Disagree	6.7%	23

No opinion	7.3%	25
	answered question	342
	skipped question	1

7. I learned (more/less/about the same) in my DE class as I would have learned in an on-campus class.

Answer Options	Response Percent	Response Count
more	18.2%	62
less	21.7%	74
about the same	60.1%	205
	answered question	341
	skipped question	2

8. How necessary are the following to you as a distance education student?

Answer Options	Not Necessary	Neutral	Somewhat Necessary	Very Necessary	Rating Average	Response Count
Access to online academic tutoring	69	110	88	74	2.49	341
Access to online counseling	51	105	95	90	2.66	341
Access to online academic advising	44	104	85	108	2.75	341
The ability to complete degree or certificate programs	22	73	75	170	3.16	340
					answered question	341
					skipped question	2

9. If you want to be able to complete a full degree or certificate program online at LPC, which degree(s) or certificate(s) would you like to see

Answer Options	Response Count
	124
answered question	124
skipped question	219

A wide range of degrees and certificates were mentioned, with Business being the most popular.

10. Do you use an electronic textbook in any of your classes at LPC?

Answer Options	Response Percent	Response Count
Yes	49.4%	168
No	50.6%	172
	answered question	340

11. Which tools/activities help you learn best in a Distance Education course? Check all that apply.

Answer Options	Response Percent	Response Count
Wikis	17.0%	56
Videos created by someone other than your instructor	40.4%	133
Videos created by your instructor	57.1%	188
Text-based lectures	46.8%	154
Printed textbooks	48.0%	158
PowerPoint presentations	59.3%	195
Live chat	14.0%	46
Journals	12.8%	42
Groupwork	17.0%	56
Graphics/images	33.4%	110
Google Docs	28.9%	95
Electronic textbooks	31.3%	103
Discussion boards	57.1%	188
Blogs	14.3%	47
Audio files	20.4%	67
Other (please specify)		15
answered question		329
skipped question		14

12. Would you like to see more online instructional content optimized for mobile delivery (e.g. for a smart phone or tablet)?

Answer Options	Response Percent	Response Count
Yes	76.0%	257
No	22.2%	75
I don't own a mobile device	1.8%	6
answered question		338
skipped question		5

13. If you use a mobile device (e.g. smart phone, tablet) to complete online learning tasks, which of the following do you do? Check all that apply.

Answer Options	Response Percent	Response Count
Read Blackboard announcements	85.1%	245
Complete Blackboard discussion or blog or journal	39.6%	114
Take quizzes or tests in Blackboard	33.7%	97
Read assignments or other course-related information in	69.8%	201
Check your grades in Blackboard	85.4%	246
View multimedia in Blackboard	32.6%	94

Access course-related content and information outside	43.4%	125
Access information from the LPC Library web site	27.8%	80
Read your textbook	35.4%	102
Other, please explain	5.6%	16
answered question		288
skipped question		55

14. If you are a disabled student, rate the effectiveness of accomodations in your class (e.g. captioning of videos, transcriptions for audio files, alt text for images, etc.).

Answer Options	Ineffective	Somewhat Ineffective	Somewhat Effective	Effective	Rating Average	Response Count
	3	4	21	13	3.07	41
answered question						41
skipped question						302

15. If you are a disabled student and want to comment on the effectiveness of accomodations, do so here.

Answer Options	Response Count
	3
answered question	3
skipped question	340

16. Please measure your ability to perform the tasks below. Use the following levels: Do Not Use or Unfamiliar = I haven't tried/don't know about it. Novice = I rarely do this well/am just beginning. Intermediate = I sometimes do this well. Proficient = I do this well enough. Expert = I do this flawlessly.

Answer Options	Do Not Use or Unfamiliar	Novice	Intermediate	Proficient	Expert	Rating Average	Response Count
Utilize an email account associated with the class	28	19	43	104	126	3.88	320
Send email attachments	12	12	35	101	160	4.20	320
Post to the discussion board in Blackboard	3	7	30	118	158	4.33	316
Communicate following the rules of Netiquette (proper	6	11	38	120	144	4.21	319
Log into Blackboard	1	3	17	85	214	4.59	320
Navigate your course(s)	2	4	21	120	173	4.43	320
Upload/download files	1	8	30	112	168	4.37	319
Check grades	2	5	22	101	189	4.47	319
Troubleshoot problems	36	25	81	106	69	3.46	317
Contact technical support	71	27	67	98	54	3.12	317
Manage your time efficiently	4	17	64	139	91	3.94	315
Participate actively in class	3	23	56	126	109	3.99	317
Prepare actively for exams (anticipate questions, test	6	16	72	131	95	3.92	320
Research effectively and efficiently	2	13	71	139	95	3.98	320
Utilize a mobile device for class purposes	38	34	60	89	96	3.54	317
answered question							320

17. Please add any other pertinent comments about distance education at LPC:

Answer Options	Response Count
	47
answered question	47
skipped question	296

Several students expressed their appreciation that LPC offers online and hybrid classes because this allows them to continue their education. Others commented positively about their instructors and hoped the college would offer even more classes in the future. Many of the same negative comments as in #5 above were mentioned here, too. In addition, one student did not like working with the Blackboard Mobile Learn app, and another would like to see LPC offer tech support late night and on weekends.