Distance Education Student Survey - Fall 2012

1. Please mark the category that currently best fits your status:

Answer Options	Response Percent	Response Count
Continuing student (attended last semester)	76.1%	242
Returning student (returning to college after a break in enrollment)	14.5%	46
New student (first semester of college)	9.4%	30
answered question		318
skipped question		0

2. Why did you choose to enroll in a DE course? Check all that apply.

Answer Options	Response Percent	Response Count
Flexibility/Convenience	84.2%	267
Unable to come to campus	28.7%	91
Prefer to learn via technology	22.1%	70
An on-campus class was not available	18.3%	58
To be able to enroll in more units/complete education faster	29.3%	93
Felt a distance education class would be easier than an on-campus	13.9%	44
Heard it was a good class	13.6%	43
Meet requirements for associate degree	32.8%	104
Meet requirements for transfer	43.8%	139
Meet requirements for vocational certificate	5.7%	18
Improve my job skills/expand my job opportunities	15.1%	48
Personal interest in the subject	22.1%	70
Disability	4.1%	13
Success with a previous distance education class	29.7%	94
Other, please specify	7.9%	25
answered question		317
skipped question		1

Number	Response Date	Other, please specify	Categories
1	Dec 12, 2012 5:47 AM	Allows me to watch my daughter and continue my education.	
2	Dec 12, 2012 2:25 AM	have a young child. I can learn while she sleeps.	
3	Dec 10, 2012 6:28 AM	Had a baby so more convenient	
4	Dec 9, 2012 3:01 AM	Experienced Independent Learner	
5	Dec 8, 2012 9:24 PM	Satisfy certain requirements for spring admission at another college.	

6	Dec 8, 2012 5:22 AM	Allows me less commute time for school.
7	Dec 8, 2012 12:25 AM	I have been strugaling to figure out what I would like to do as a career, so I needed to take this class to learn how to go about resurching my options
8	Dec 7, 2012 11:36 AM	When I injured my arms at my last job I figured better learn the correct way to type so that when I own my own business I don't get injured again.
9	Dec 6, 2012 5:19 AM	Love Distance Education!
10	Dec 5, 2012 6:12 PM	Can log in anytime to finish work
11	Dec 5, 2012 6:25 AM	Needed the units
12	Dec 5, 2012 12:58 AM	This class wasn't offered at any other time that fit my schedule.
13	Dec 4, 2012 4:20 PM	Older student, I do not fit in among younger students
14	Dec 4, 2012 5:10 AM	I don't NEED the class; Other than having an interest in the subject, I am taking it partly to buffer my GPA.
15	Dec 4, 2012 3:47 AM	i don't learn well via lecture
16	Dec 4, 2012 3:08 AM	Less expensive than spending gas coming on campus
17	Dec 4, 2012 2:01 AM	I work two full time jobs and take care of my sick mother. This was the best way to complete my gen ed without having to try and work around work and family.
18	Dec 4, 2012 2:00 AM	Full time worker, unable to attend classes without lossing work hours that I need.
19	Dec 3, 2012 9:32 PM	Don't want to deal with people in class.
20	Dec 3, 2012 9:30 PM	When I was working, I signed up for them to finish some GE courses.
21	Dec 3, 2012 8:24 PM	Wanted to work with this particular instructor
22	Dec 3, 2012 8:15 PM	This was the only Marketing 50 class available that still had seats left
23	Dec 3, 2012 6:26 PM	full time job
24	Dec 3, 2012 6:20 PM	Be able to continue work, while taking courses.
25	Dec 3, 2012 6:02 PM	Classes not available at my current school

3. How many hours per week do you work this semester?

Answer Options	Response Percent	Response Count
1-20 per week	24.8%	78
21-40 hours per week	35.4%	111
More than 40 hours per week	20.1%	63
None	19.7%	62
answered question		314

4. Rate your level of satisfaction with the following:

Answer Options	Very Unsatisfied	Unsatisfied	Neutral	Satisfied	Very Satisfied	Not Applicable	Rating Average	Response Count
Blackboard	27	7	24	92	165	0	4.15	315
LPC's Online Learning web site	20	5	69	96	91	34	4.06	315
LPC Library's online resources	17	6	70	85	83	50	4.16	311
LPC's student technical support desk	13	5	80	64	61	84	4.33	307
Zonemail	22	34	61	83	80	33	3.84	313
Student-instructor interaction in your class	33	23	45	98	106	8	3.78	313
Student-student interaction in your class	21	20	68	112	73	21	3.82	315
Student-content interaction in your class (i.e. presentations, exams,	28	14	57	110	91	16	3.85	316
The organization and structure of the course	39	14	31	94	132	6	3.90	316
The pace of the course (the amount of time you had to do your work; a	35	15	31	110	120	5	3.89	316
The overall quality of the course	32	11	32	106	128	5	3.96	314
Your overall satisfaction with the course	34	16	30	100	129	4	3.91	313
The Distance Education program as a whole at LPC	25	7	39	106	131	6	4.05	314
							answered question	317
							skipped question	1

5. If you want to comment about any of the items above, feel free to comment here.

Answer Options	Response Count
	74
answered question	74
skipped question	244

Number	Response Date	Response Text	Categories

Summary: 74 responses. Lots of posititive comments about instructors and classes. Positive comments centered around the organization and structure of certain courses, along with the willingness of specific instructors to respond to student emails promptly, offer help and guidance, and offer encouragement. Lots of negative comments, too. Negative comments centered around a desire for more interaction, particularly with the instructor. Several students wished the instructor would reply to their queries faster. Some were not happy with the structure of their classes, namely the disorganization of content and the last-minute changes made by instructors. A couple wanted all online courses to be standardized so it is easier to find content. A few students said their classes were unprofessional-looking, with many spelling and grammar errors. Several mentioned that their classes took more time than face-to-face classes. Some thought the time limits for exams were too short. A few mentioned their dislike of Blackboard and Zonemail.

6. I would take another DE course from LPC.

Answer Options	Response Percent	Response Count
Agree	85.3%	267
Disagree	8.0%	25

No opinion		6.7%	21
	answered question		313
	skipped question		5

7. I learned (more/less/about the same) in my DE class as I would have learned in an on-campus class.

Answer Options	Response Percent	Response Count
more	20.2%	63
less	14.1%	44
about the same	65.7%	205
answered question		312
skipped question		6

8. How necessary are the following to you as a distance education student?

Answer Options	Not Necessary	Neutral	Somewhat Necessary	Very Necessary	Rating Average	Response Count
Access to online academic tutoring	74	97	80	62	2.42	313
Access to online counseling	72	87	75	80	2.52	314
Access to online academic advising	55	84	75	96	2.68	310
The ability to complete degree or certificate programs online	30	62	76	142	3.06	310
					answered question	314
					skipped question	4

9. If you want to be able to complete a full degree or certificate program online at LPC, which degree(s) or certificate(s) would you like to see offered?

Answer Options	Response Count
	116
answered question	116
skipped question	202

Number	Response Date	Response Text	Categories

Summary: 116 responses. Students want a wide variety of degrees and certificates available to them online. The most popular area is Business.

10. Do you use an electronic textbook in any of your classes at LPC?

Answer Options	Response Percent	Response Count
Yes	37.5%	119
No	62.5%	198
answered question		317

11. Would you like to see more online instructional content optimized for mobile delivery (e.g. for a smart phone or tablet)?

Answer Options	Response Percent	Response Count
Yes	71.8%	227
No	19.0%	60
I don't own a mobile device	9.2%	29
	answered question	316
	skipped question	2

12. If you use a mobile device (e.g. smart phone, tablet) to complete online learning tasks, which of the following do you do? Check all that apply.

Answer Options	Response Percent	Response Count
Read Blackboard announcements	86.2%	219
Complete Blackboard discussion or blog or journal assignments	45.3%	115
Take quizzes or tests in Blackboard	37.4%	95
Read assignments or other course-related information in Blackboard	72.0%	183
Check your grades in Blackboard	85.4%	217
View multimedia in Blackboard	33.1%	84
Access course-related content and information outside of Blackboard	40.9%	104
Access information from the LPC Library web site	32.3%	82
Read your textbook	33.1%	84
Other, please explain	4.7%	12
	answered question	254
	skipped question	64

Number	Response Date	Other, please explain	Categories
1	Dec 19, 2012 6:47 PM	i do not use a movile device	
2	Dec 19, 2012 6:38 AM	I WOULD use my mobile device for the other features if 1) function was improved, and 2) visibility options were improved.	
3	Dec 16, 2012 8:13 PM	email professor and other students	
4	Dec 8, 2012 3:00 AM	I use only my laptop and my home computer to complete assignments	
5	Dec 5, 2012 7:48 AM	n/a	
6	Dec 5, 2012 7:01 AM	don't prefer mobile device	
7	Dec 5, 2012 12:58 AM	I don't use my cellphone for any school correspondence.	
8	Dec 4, 2012 6:44 AM	check to make sure i have everything up to date	
9	Dec 3, 2012 9:32 PM	Read emails from instructors.	
10	Dec 3, 2012 9:24 PM	Video Chat with instructor	
11	Dec 3, 2012 8:36 PM	I don't own a smart phone.	
12	Dec 3, 2012 6:20 PM	student-teacher emails	

13. If you are a disabled student, rate the effectiveness of accomodations in your class (e.g. captioning of videos, transcriptions for audio files, alt text for images, etc.).

Answer Options	Ineffective	Somewhat Ineffective	Somewhat Effective	Effective	Rating Average	Response Count
	2	6	9	15	3.16	32
					answered question	32
					skipped question	286

14. If you are a disabled student and want to comment on the effectiveness of accomodations, do so here.

Answer Options	Response Count
	10
answered question	10
skipped question	308

Number	Response Date	Response Text Categories
1	Dec 19, 2012 6:38 AM	I am not officially disabled, but the ability to enlarge print, use landscape mode, and otherwise increase visibility would greatly enhance functionality of the Blackboard application.
2	Dec 7, 2012 11:36 AM	What accommodations?
3	Dec 7, 2012 2:13 AM	I would like to see more book offered on the audio cd vs. the Kurzweil 3000 PDF files. Some of the words read on the Kurzweil 3000 program are not read correctly which gets very confusing. On the audio cd the reader will always correct themselves if they mess up when reading.
4	Dec 6, 2012 8:37 AM	i would like to have the opportunity to have longer test taking times
5	Dec 5, 2012 6:12 PM	I like the fact that I can hear my instructor's instructions more than once.
6	Dec 5, 2012 7:01 AM	N/A
7	Dec 4, 2012 7:29 PM	sometime wish i could have more time or have a textbook that is easier to understand to read
8	Dec 4, 2012 8:14 AM	There can be a way to put everything you want to be done on autio that would be very helpful. Also answering emails in a timely manner when we do have questions.
9	Dec 3, 2012 7:32 PM	Special arrangements need to be made in order for extra exam time, add an option for instructors to allot more time for an individual student
10	Dec 3, 2012 7:04 PM	Need access to library personnel

15. Please measure your ability to perform the tasks below. Use the following levels: Do Not Use or Unfamiliar = I haven't tried/don't know about it. Novice = I rarely do this well/am just beginning. Intermediate = I sometimes do this well. Proficient = I do this well enough. Expert = I do this flawlessly.

Answer Options	Do Not Use or Unfamiliar	Novice	Intermediate	Proficient	Expert	Rating Average	Response Count
Utilize an email account associated with the class	14	21	38	98	126	4.01	297
Send email attachments	2	7	30	87	170	4.41	296
Post to the discussion board in Blackboard	1	7	28	105	156	4.37	297

Communicate following the rules of Netiquette (proper online etiquette)	6	6	27	111	147	4.30	297
Log into Blackboard	0	2	10	65	221	4.69	298
Navigate your course(s)	1	3	18	90	184	4.53	296
Upload/download files	0	5	25	98	170	4.45	298
Check grades	0	7	16	71	203	4.58	297
Troubleshoot problems	37	21	72	95	70	3.47	295
Contact technical support	68	18	58	90	63	3.21	297
Manage your time efficiently	5	11	68	129	82	3.92	295
Participate actively in class	2	9	54	135	98	4.07	298
Prepare actively for exams (anticipate questions, test yourself, study	2	22	52	147	74	3.91	297
Research effectively and efficiently	0	13	54	140	88	4.03	295
						answered question	298
						skipped question	20

16. Please add any other pertinent comments about distance education at LPC:

Answer Options	Response Count
	52
answered question	52
skipped question	266

Number	Response Date	Response Text	Categories
Summary: 52 responses. Lots of positive comments about students' experiences in their courses and for distance ed in general. Some complaints, too. Mainly, those complaints mirrored those in #5 above.			