Non-Academic Programs

Name of Student Service: Tutoring Center

Service area outcomes will be assessed and evaluated during the spring semester to allow ample time in the summer to make modifications to systems.

	Year 1 (2020-21)		Year 2 (2021-22)		Year 3 (2022-23)	
SAO	**Fall**	**Spring**	**Fall**	**Spring**	**Fall**	**Spring**
Students who use the Tutoring Center should be able to easily access and use any tutoring service.		X		X		X
Students who use the Tutoring Center should experience a welcoming, empathetic, and supportive environment.		X		X		X
Students who use the Tutoring Center should improve their grades as a result of tutoring.		X		X		X