Degree-Granting Programs

Name of Department: Computer Networking Technology

Complete a separate template for every degree & certificate.

Certificate of Achievement in IT Support Professional
We will collect assessment data for our PSLO. The results will then be disaggregated to identify potential gaps in student performance in order to develop strategies to close gaps. The strategies will be implemented, and the collection process undertaken again.
PSLO - Achieve the Google IT Support Professional certificate and be prepared to take the CompTIA A+, Network+, and Security+ certification tests.

	Year 1 (2020-21)		Year 2 (2021-22)		Year 3 (2022-23)	
CNT CoP ITSP	Fall	Spring	Fall	Spring	Fall	Spring
Course	PSLO	PSLO	PSLO	PSLO	PSLO	PSLO
CNT 51	Planning phase	Install, configure, secure, and troubleshoot PC/Network/Mobile devices	Disaggregate results	Disaggregate results	Disaggregate results	Implement strategies and reassess
CNT 52	Planning phase	Configure, secure, and troubleshoot home or business networks	Disaggregate results	Disaggregate results	Disaggregate results	Implement strategies and reassess
CNT 55	Planning phase	Planning phase	Install, configure, secure, and troubleshoot Windows server in a domain environment	Disaggregate results	Implement strategies and reassess	Disaggregate results
CNT 69	Planning phase	Planning phase	Evaluate network security risks and responses	Disaggregate results	Implement strategies and reassess	Disaggregate results