Non-Academic Programs

Name of Student Service: CalWORKs

We continually modify engagement strategies and case management models to support student success and retention. Case management and engagement are relatively interdependent with demands of the program and new case management initiatives are being developed within our department and the campus at-large. Engagement and case engagement will be the focus over the next three years to guide and support students as they pursue their education/career goals.

	Year 1 (2023-24)		Year 2 (2024-25)		Year 3 (2025-26)	
SAO	**Fall**	**Spring**	**Fall**	**Spring**	**Fall**	**Spring**
Through interaction with the CalWORKs program students will be able to clarify their career and educational goals		Baseline data Assess & Review	Develop & identify measures of engagement and cse mgmt	Assess		