Program: Campus Safety Division: Student Services Date: 10-26-15 Writer(s): Sean Prather SLO/SAO Point-Person:

**Audience:** Deans, Vice Presidents of Student Services and Academic Services, All Planning and Allocation Committees. This document will be available to the public.

**Purpose:** To document significant program accomplishments, plans and needs between Triennial Program Reviews. This update should provide a snapshot of your program.

*Time Frame:* This update should reflect on program status during the 2014-15 academic year. It should describe plans starting now and continuing through 2016-17.

**Topics:** The first section of this Program Review Update focuses on general program reflection and planning. The second and third sections focus on reflection and planning regarding Student Learning Outcomes.

**Scope:** While this Program Review Update does ask for some analysis of data, detailed data reports in the form of appendices should be reserved for the Triennial Program Review.

#### Instructions:

- 1) Please fill in the following information as completely as possible.
- 2) If the requested information does not apply to your program, please write "No Changes Since the Program Planning Update."
- 3) Send an electronic copy of this form to the Program Review Committee Chair and your Dean by \_\_\_\_\_.

#### Part One: Program Snapshot

A. Have there been any significant changes to your program, your program's data or your program's needs since the previous Program Planning Update?

## If there are any changes, describe the relevant information and its significance in the space below.

These changes might have originated from within the program or because of an external source (the institution or the state, for example). Possible sources of relevant information might include, but are not limited to, the following:

- Data generated by your program
- Data from the Office of Institutional Research
- CEMC Data
- Retirements
- State Mandates
- Labor Market Data

There have been no changes. Staffing is still not at 100%. The program has forwarded two position requests have been sent to RAC in an attempt to get full staffing.

## B. What objectives, initiatives, or plans from the 2014 Program Planning Update (PPU) have been achieved and how?

One vacant position was filled going through the RAC committee.

**C. What obstacles has your program faced in achieving objectives, initiatives, or plans?** RAC prioritization of other requested positions and limited funding are obstacles to full staffing.

D. What are your most important plans (either new or continuing) for next year? We will continue pursue meeting staffing goals. The program will develop and implement a new SAO of producing an EOP (Emergency Operation Plan). Currently, we are looking at other campuses for best practices in writing this document.

E. Do plans listed under question (D) connect to this year's planning priorities (listed below)? If so, explain how they connect.

Planning Priorities for 2015-16

- Establish regular and ongoing processes to implement best practices to meet ACCJC standards
- Provide necessary institutional support for curriculum development and maintenance
- Develop processes to facilitate ongoing meaningful assessment of SLOs and integrate assessment of SLOs into college processes
- Expand tutoring services to meet demand and support student success in Basic Skills, CTE and Transfer courses.

n/a

F. Instructional programs: Did your program meet its program-set standard for successful course completion? \_\_\_\_yes \_\_\_\_\_no

(This data can be found here: http://goo.gl/y9ZBmt)

If your program did not meet your program-set standard, discuss possible reasons and how this may affect program planning or resource requests.

n/a

G. How have students been impacted by the work of your program since the last Program Planning Update (PPU)?

The hiring of a second officer working during the day time has given a higher level of safety and better customer service to those students who are on campus during the day.

#### Part Two: SLO/SAO Assessment Review

Review your program's SLO assessment results for AY 2014-2015 and respond to the following

questions.

A. Discuss how assessment results in at least one course in the program indicate success in student learning (OR) Discuss how assessment results of at least one SAO in the program indicate success in service to students.

Having hired a second officer to work in the day time has given a higher level of safety and better customer service to students who utilize safety and security resources. Anecdotal assessments suggest that students have shorter wait times in the office and on campus for safety and security resources.

#### B. Discuss assessment results that indicate a need for improvement.

No formal assessment has been done.

C. Instructional Programs: For the course(s) listed in (B) above, discuss how your program, or someone in your program, made changes or plans to make changes in pedagogy as a result of SLO assessment results.

Non-Instructional Programs: For the areas(s) listed in (B) above, discuss how your program made changes or plans to make changes as a result of SAO assessment results.

n/a

D. Instructional Programs Only: Give an example of a change in the number of units and/or lab hours based on assessment data, if applicable.

n/a

E. Instructional Programs: Discuss how distance education course assessment results compare to face-to-face courses, if applicable. (Respond to this question if your program has distance education courses.)

Non-Instructional Programs: Discuss how SAO assessment results for online services compare to face-to-face services, if applicable. (Respond to this question if your program provides services online.)

F. Did your program discover the need for additional resources (for AY 15-16 or 2016-17) based on the assessment results? YES □ NO □

### If yes, please explain.

No formal assessments have been made.

#### Part Three: SLO/SAO Continuous Improvement Process

#### A. SLO Planning through AY 2016-17

As appropriate for your program, please address each of the following areas. For each area, describe your program's plans starting now and continuing through the academic year 2016-17. Focus on how the program's SLO process will impact student learning or the student experience at Las Positas College.

 SLO/SAO assessments: How does your program plan to use assessment results for the continuous improvement of student learning or services? (NOTE: 100% of courses in your disciplines should be assessed a minimum of once every two years. Each program must assess at least 25% of its courses every semester. Programs with SAOs should assess at least 50% of their SAOs every year).

Examples might include (Your responses may vary.):

- changing number of units/lab hours
- changing pedagogy/curriculum
- changing assessments
- changing service hours
- changing modes of service delivery

Safety and security has had one SAO completed. Anecdotal evidence suggests that students are receiving better customer service on day shift with the addition of this officer. Plans will continue to try and staff evening with second officer.

2. Have your assessment results shown a need for new/revised SLO/SAOs? YES  $\square$  NO x $\square$ 

If yes, complete the table below:

Estimated number of courses for which	
SLOs will be written or revised:	
Estimated number of SAOs that will be written or revised:	One SAO written for EOP. None revised.

a. What courses or SAOs will your program assess during this academic year (2015-16)? No SAOs will be formally assessed in 2015-2016.

b. Instructional programs only: In order to budget to pay part-time faculty to work on SLOs during the academic year 2015-16, estimate the number of part-time faculty in your program who are likely to participate in the SLO process in 2015-16.

# Number of Part-Time faculty who will participate in the SLO<br/>process (creating, assessing or discussing SLOs) n/aFall 2015n/aSpring 2016n/a